

COMMUNITY SURVEY



VIA Metropolitan Transit provides public transportation services throughout the San Antonio region. Providing more than 44 million rides last year, VIA extends to 13 different cities and covers a service area of more than 1,220 square miles. Vision 2040, VIA's Long Range Plan Update, is a blueprint for public transportation for the region in the next 25 years.



www.vision2040survey.com

Help us plan for the future mobility needs of people living and working in the greater San Antonio region. VIA Metropolitan Transit wants to know what is most important to you and your community. This is your chance to let your voice be heard!

Make Your Voice Count!

Your comments will help make sure VIA Vision 2040 meets the needs of people in the San Antonio region. Please share this survey with friends and encourage them to get involved.

#VIAVision



VIAVision2040.com
Learn about the project,
get the latest news, provide
comments and subscribe to
updates.

CREATING
TOMORROW'S
TRANSPORTATION
CHOICES
TOGETHER

Transportation Choices

What is Important to YOU?

Project Background

Over the next 25 years, 1.5 million people are expected to move to the greater San Antonio region, which will increase the total population to 3.4 million. These new residents will commute to work and school, go shopping, and visit attractions in the city. What do YOU think will most improve public transportation in the San Antonio region? Please choose your top 3 priorities. Your choices will help decide the top priorities for VIA's Vision 2040 Long Range Plan Update.

☐ Safe Routes to Transit

Improving sidewalks and bike lanes can make getting to public transportation on foot or bike safer and easier.



☐ More Amenities for Passengers

Installing WiFi on buses, and providing more information, additional comfortable benches, and plenty of shade at stops would make using transit a better experience.



☐ Primo Bus Service

Primo service means buses would come more frequently and information on when the bus will arrive would be easier to find. Some roads would have bus only lanes to speed up travel, and some intersections would give buses priority.



☐ Carpooling

Focusing on matching people with similar trips to share rides would allow for less crowded roads and less air pollution.



☐ Rail Transit

Rail transit would run along heavily used routes and connect people to employment, education, retail, and entertainment.



☐ Expanded Service Area

Vision 2040 should expand VIA's service area to serve communities outside of Bexar County, such as Guadalupe or Comal.



☐ Transit Priority Lanes

On congested highways, the management of transit priority lanes would allow buses to make reliable trips and travel faster because they would not be stuck behind slow moving cars.



☐ Enhanced Local Bus Routes

Enhanced local bus routes would mean greater frequency and longer hours of service on current routes.



Transit Features

We would like to hear what is important to YOU and learn about your preferences.

Quality of VIA Transit Services

What features of VIA Metropolitan Transit service are important to YOU?

Please select your top 5 features:

- | | | |
|--|---|--|
| <input type="checkbox"/> Frequency – How often buses arrive at the stop. | <input type="checkbox"/> Reliability – How often the bus arrives on schedule. | <input type="checkbox"/> Speed – How fast the bus travels on congested roadways. |
| <input type="checkbox"/> Capacity – Being able to get a seat. | <input type="checkbox"/> Transfers – Direct connections with fewer transfers to get to your destination. | <input type="checkbox"/> Comfort – The bus and bus facilities are comfortable. |
| <input type="checkbox"/> Safety – The bus and bus facilities are safe. | <input type="checkbox"/> Technology – Real time arrival and departure information. | <input type="checkbox"/> Customer Service – VIA employees provide good customer service. |
| <input type="checkbox"/> Hours of Service – The bus runs in the late evening and early morning. | <input type="checkbox"/> VIAtrans – Paratransit services get me where I need to go. | <input type="checkbox"/> Vanpool – Ridesharing is a convenient and economical way to get to work. |

Make Transit Work for Me

What kinds of features would make transit a more convenient travel choice for YOU?

Please select your top 5 features:

- | | | |
|---|---|---|
| <input type="checkbox"/> Sidewalks – My trip would be improved with new sidewalks and safer crosswalks. | <input type="checkbox"/> Bike Lanes – I would like more bike lanes connecting to VIA services. | <input type="checkbox"/> Lighting – When traveling at night, both my walk and wait at the bus stop could be improved with more lighting. |
| <input type="checkbox"/> Live-Work-Play – I would like to access work, shopping and entertainment with a quicker walk or transit ride. | <input type="checkbox"/> More Access – My neighborhood would benefit from more transit service choices. | <input type="checkbox"/> Late Night – I work late or like to travel responsibly at night and would like more late night services. |
| <input type="checkbox"/> Park & Ride – I would use a park & ride located closer to my house. | <input type="checkbox"/> Fare Integration – I would like one card for bus fare, parking, car-hailing, bike-share, etc. | <input type="checkbox"/> Transit Priority – I want my bus to pass cars sitting in traffic. |
| <input type="checkbox"/> Inter-City – VIA service should be integrated with other services that get me to Austin, Houston, or Dallas. | <input type="checkbox"/> Regional – I live outside the VIA service area, but would use transit services if I had access. | <input type="checkbox"/> Employer Incentives – I would use VIA more if my employer offered me incentives to ride. |

Transit Improvements

Do you have suggestions for transit improvements or solutions for new routes?

Transit Improvement	City	Location/Street/Intersection	Comment
New Transit Stop			
New Transit Station			
Sidewalks			
Pedestrian Walkways			
Bike Storage			
New Route			

Stay Involved

Receive updates and be part of the plan!

Email:		Zip Code:
Age:	Race:	How often do you use VIA Metropolitan Transit?
<input type="checkbox"/> 13-20	<input type="checkbox"/> African / American	<input type="checkbox"/> All the time
<input type="checkbox"/> 21-30	<input type="checkbox"/> Asian / Pacific Islander	<input type="checkbox"/> Sometimes
<input type="checkbox"/> 31-45	<input type="checkbox"/> Hispanic / Latino	<input type="checkbox"/> Never
<input type="checkbox"/> 46-65	<input type="checkbox"/> Native American	
<input type="checkbox"/> 65 and over	<input type="checkbox"/> White	
	<input type="checkbox"/> Other	

Education:	Organization/Affiliation (Optional)
<input type="checkbox"/> Less than High School Diploma	<input type="checkbox"/> City, County or Regional Government
<input type="checkbox"/> High School Diploma	<input type="checkbox"/> Environmental Advocacy Group
<input type="checkbox"/> Some College	<input type="checkbox"/> Health
<input type="checkbox"/> No Degree	<input type="checkbox"/> Education
<input type="checkbox"/> Associate's Degree	<input type="checkbox"/> Business Owner or Chamber of Commerce
<input type="checkbox"/> Bachelors Degree	<input type="checkbox"/> Community or Neighborhood Association
<input type="checkbox"/> Master's Degree	<input type="checkbox"/> Labor
<input type="checkbox"/> Graduate/Professional	<input type="checkbox"/> Other

Submit Completed Survey to: VIA Metropolitan Transit, Attn: SPPD VC, PO Box 12489, San Antonio, TX 78212