



- Transfer point to indicated VIA route
- ⓐ Time point (see schedule)
- ★ Points of interest

primo Stations:

- ① University Hospital Station
- ② Ewing Halsell Station
- ③ Callaghan Station
- ④ De Chantle Station
- ⑤ Babcock Station
- ⑥ Mary Louise Station
- ⓐ Crossroads Station
- ⓒ Huisache Station

MONDAY - FRIDAY

SOUTHBOUND TRAVELS FROM A → E

Station A	Station B	Station C	Station D	Station E
Medical Center Transit Center	Crossroads Station	Huisache Station	Centro Plaza	Ellis Alley Park & Ride

AM

FG 4:14	4:25	4:34	4:40	4:50
FG 4:34	4:45	4:54	5:00	5:10
FG 4:54	5:05	5:14	5:20	5:30
5:14	5:25	5:34	5:40	5:50
5:34	5:45	5:54	6:00	6:10
5:54	6:05	6:14	6:20	6:30
6:10	6:21	6:30	6:37	6:50
6:27	6:38	6:48	6:55	7:08
6:44	6:58	7:08	7:15	7:28
FG 6:54	7:08	7:18	7:25	7:38
7:04	7:18	7:28	7:35	7:48
FG 7:14	7:28	7:38	7:45	7:58

Every 10 minutes during this time.

PM

5:53	6:07	6:17	6:23	6:36
6:03	6:17	6:27	6:33	TG 6:46
6:18	6:32	6:42	6:48	7:01
6:33	6:47	6:57	7:03	7:16
6:48	7:02	7:11	7:17	7:30
7:03	7:17	7:26	7:32	7:45
7:18	7:32	7:41	7:47	8:00
7:33	7:47	7:56	8:02	8:15
7:48	8:02	8:11	8:17	TG 8:30
8:03	8:17	8:26	8:32	8:44
8:18	8:32	8:41	8:47	TG 8:59
8:33	8:45	8:54	9:00	9:12
9:00	9:12	9:21	9:27	9:39
9:30	9:42	9:51	9:57	10:09
10:00	10:12	10:21	10:27	TG 10:39
10:30	10:42	10:51	10:57	11:09
11:00	11:12	11:21	11:27	TG 11:39
11:30	11:42	11:51	11:57	12:09
12:30	12:42	12:51	12:57	TG 1:09
1:30 (1)	1:42	TG 1:51		

NORTHBOUND TRAVELS FROM E → A

Station E	Station D	Station C	Station B	Station A
Ellis Alley Park & Ride	Centro Plaza	Huisache Station	Crossroads Station	Medical Center Transit Center

AM

FG 4:15	4:26	4:34	4:43	4:53
FG 4:35	4:46	4:54	5:03	5:13
4:55	5:06	5:14	5:23	5:33
5:15	5:26	5:34	5:43	5:53
5:35	5:46	5:54	6:03	6:13
5:55	6:06	6:14	6:23	6:33
6:15	6:26	6:34	6:43	6:56
6:35	6:47	6:56	7:05	7:18

Every 10 minutes during this time.

PM

6:08	6:21	6:30	6:40	6:53
6:23	6:36	6:45	6:55	7:08
6:38	6:51	7:00	7:10	7:23
6:53	7:06	7:14	7:24	7:37
7:08	7:21	7:29	7:39	7:52
7:23	7:36	7:44	7:54	8:07
7:38	7:51	7:59	8:09	8:22
7:53	8:06	8:14	8:24	TG 8:37
8:08	8:21	8:29	8:39	8:52
8:25	8:38	8:46	8:55	9:08
8:55	9:08	9:16	9:25	9:38
9:25	9:38	9:46	9:55	10:08
9:55	10:08	10:16	10:25	10:38
10:30	10:43	10:51	11:00	11:13
11:30	11:43	11:51	12:00	12:13
12:30	12:43	12:51	1:00	1:13

1 - Goes to Fredericksburg Rd. and Huisache ONLY.

RIDERS WITH WHEELCHAIRS

The Primo vehicles offer space for two wheelchairs, one new self-restraining, rear-facing wheelchair space and the standard forward facing wheelchair positions.

New Rear-Facing Wheelchair Position

The rear-facing position does not require securement or assistance which can be more convenient and offers greater independence. It makes it easier and faster to get on and off the bus. When using this position, push yourself all the way back against the cushioned support, apply your parking brake, and fasten optional seat belts if desired.



Forward-Facing Wheelchair Position

VIA operators are required to secure all riders using the forward-facing wheelchair positions using a four point securement system. When boarding the bus, please let the operator know if you plan on using the forward-facing position.



RIDERS WITH BIKES

The Primo vehicles can accommodate three bikes inside each vehicle. Because the bike rack is located inside and in the rear of the bus, riders with bikes must board from the rear door. Once on board, simply roll the front bike tire into one of the slots on the rack and allow the top roller to come over the front wheel. Once your bike is secure, please proceed to the front of the bus to pay your fare.

PASAJEROS CON SILLA DE RUEDAS

Los vehículos de Primo, ofrecen un sistema de auto restricción, con espacio para que las sillas de ruedas miren hacia atrás en adición de dos posiciones estándar de sillas de ruedas mirando hacia el frente, aunque sólo dos pueden estar ocupados a la vez.

Nueva Posición De La Silla De Ruedas Mirando Hacia Atrás

La posición mirando hacia atrás no requiere de selección ó asistencia la cual puede ser más conveniente y ofrece mayor independencia. Es mucho más sencillo y rápido entrar y salir del autobús. Cuando esté utilizando esta posición, empuje hacia el final hasta llegar al soporte amortiguado, aplique su freno de manos y coloque su cinturón de seguridad opcional si lo desea.



Posición De La Silla De Ruedas Mirando Hacia Adelante

Operadores de VIA requieren asegurar a todo pasajero que esté utilizando la posición de la silla de ruedas mirando hacia el frente utilizando un sistema de 4 puntos de seguridad. Cuando aborde el autobús por favor informar al operador cuando planea utilizar la posición frontal.



PASAJEROS CON BICICLETAS

Los vehículos de Primo pueden acomodar 3 bicicletas adentro de cada vehículo. Debido a que el soporte para bicicletas se encuentra adentro y en la parte trasera del autobús, pasajeros con bicicletas deben abordar por la puerta trasera. Por favor camine con su bicicleta en la plataforma y pararse cerca del símbolo de bicicleta, esto asegurará que esté alineado con la puerta trasera y le indicará al conductor que estará embarcando con su bicicleta. Una vez a bordo, simplemente ruede la rueda frontal de la bicicleta. En cuanto su bicicleta esté segura, por favor proceda hacia el frente del autobús para pagar su tarifa.

FOR YOUR SAFETY: If you're late, just wait. Chasing a moving bus can be dangerous and deadly.

ON BOARD SAFETY TIPS: Get a grip. Use handrails at all times as the bus may need to stop suddenly. Remain seated until the bus has completely stopped. Watch your footing, especially while boarding and exiting.

Plan and pay faster and easier with **goMobile**. Download Today

Text your Bus Stop N° to: **52020** GET REAL-TIME BUS ARRIVALS ON YOUR MOBILE DEVICE

HOLIDAY & FIESTA SCHEDULES
Bus service on VIA observed holidays will be provided as follows:
Saturday Schedule - Martin Luther King Day, Memorial Day & Friday after Thanksgiving
Sunday Schedule - New Year's Day, Labor Day, Thanksgiving and Christmas
Fiesta Schedule - Times are subject to change during the Fiesta parades. Please refer to the Fiesta Reroute Schedule flyer for details.
Please look for notices on the bus, at VIAinfo.net or call Customer Service at 362-2020 (select option 5) for all other observed holidays.

SERVICES FOR RIDERS WITH DISABILITIES: All VIA buses and many stops are now accessible to riders with disabilities. You can get bus schedule and other information in accessible formats. Please call (210) 362-2020 or TTY (210) 362-2019.

PERSONAL TRIP PLANNER: Plan your own trip online 24 hours a day at VIAinfo.net. You can also get directions by transit at maps.google.com. These online tools are easy to use and will provide step-by-step instructions and a map of your trip.

SATURDAY

SOUTHBOUND		TRAVELS FROM		A → E
A	B	C	D	E
Medical Center Transit Center	Crossroads Station	Huisache Station	Centro Plaza	Ellis Alley Park & Ride
AM				
FG 4:05	4:15	4:23	4:29	4:40
FG 4:35	4:45	4:53	4:59	5:10
5:05	5:15	5:23	5:29	5:40
5:35	5:45	5:53	5:59	6:10
6:04	6:14	6:22	6:28	6:39
FG 6:26	6:36	6:44	6:50	7:01
6:51	7:01	7:10	7:16	7:28
7:11	7:22	7:31	7:37	7:49
FG 7:26	7:37	7:46	7:52	8:04
7:41	7:52	8:01	8:07	8:19
7:54	8:05	8:14	8:20	8:32
8:09	8:20	8:29	8:35	8:47
8:22	8:33	8:42	8:48	9:00
8:35	8:46	8:55	9:01	9:14
8:50	9:01	9:11	9:17	9:30
Every 15 minutes during this time.				
PM				
7:35	7:47	7:57	8:03	8:17
8:05	8:17	8:27	8:33	8:46
8:35	8:47	8:57	9:03	9:16
9:05	9:17	9:27	9:33	9:46
9:40	9:52	10:02	10:08	10:21
10:10	10:22	10:32	10:38	TG 10:51
10:40	10:52	11:02	11:08	11:21
11:30	11:42	11:52	11:58	12:11
12:30	12:42	12:52	12:58	TG 1:11
1:30 (1)	1:42	TG 1:49		

NORTHBOUND		TRAVELS FROM		E → A
E	D	C	B	A
Ellis Alley Park & Ride	Centro Plaza	Huisache Station	Crossroads Station	Medical Center Transit Center
AM				
FG 4:20	4:31	4:40	4:48	4:58
4:50	5:01	5:10	5:18	5:28
5:20	5:31	5:40	5:48	5:58
5:50	6:01	6:10	6:18	6:28
6:20	6:31	6:40	6:48	6:58
FG 6:45	6:56	7:05	7:14	7:26
7:00	7:12	7:21	7:30	7:42
Every 15 minutes during this time.				
PM				
8:20	8:35	8:43	8:51	TG 9:04
8:50	9:04	9:12	9:20	9:33
9:20	9:34	9:42	9:50	10:03
9:50	10:04	10:12	10:20	10:33
10:30	10:44	10:52	11:00	11:13
11:30	11:44	11:52	12:00	12:13
12:30	12:44	12:52	1:00	1:13

SUNDAY

SOUTHBOUND		TRAVELS FROM		A → E
A	B	C	D	E
Medical Center Transit Center	Crossroads Station	Huisache Station	Centro Plaza	Ellis Alley Park & Ride
AM				
FG 4:05	4:15	4:23	4:29	4:40
FG 4:35	4:45	4:53	4:59	5:10
5:05	5:15	5:23	5:29	5:40
5:35	5:45	5:53	5:59	6:10
6:05	6:15	6:23	6:29	6:40
6:32	6:42	6:50	6:56	7:07
FG 6:52	7:02	7:10	7:16	7:28
7:06	7:17	7:25	7:31	7:43
7:38	7:49	7:57	8:03	8:15
Every 15 minutes during this time.				
PM				
7:30	7:42	7:52	7:58	8:10
8:00	8:12	8:22	8:28	8:40
8:30	8:42	8:51	8:57	9:08
8:56	9:08	9:17	9:23	9:34
9:26	9:38	9:47	9:53	10:04
9:56	10:08	10:17	10:23	TG 10:34
10:25	10:37	10:46	10:52	11:03
10:55	11:07	11:16	11:22	TG 11:33
11:30	11:42	11:51	11:57	12:08
12:30	12:42	12:51	12:57	TG 1:08
1:30 (1)	1:42	TG 1:49		

NORTHBOUND		TRAVELS FROM		E → A
E	D	C	B	A
Ellis Alley Park & Ride	Centro Plaza	Huisache Station	Crossroads Station	Medical Center Transit Center
AM				
FG 4:20	4:31	4:39	4:47	4:57
4:50	5:01	5:09	5:17	5:27
5:20	5:31	5:39	5:47	5:57
5:50	6:01	6:09	6:17	6:27
6:20	6:31	6:39	6:47	6:57
6:50	7:01	7:09	7:18	7:30
7:20	7:32	7:40	7:49	8:01
Every 15 minutes during this time.				
PM				
8:20	8:34	8:42	8:51	9:02
8:50	9:02	9:10	9:19	9:30
9:20	9:32	9:40	9:49	10:00
9:50	10:02	10:10	10:19	10:30
10:30	10:42	10:50	10:59	11:10
11:30	11:42	11:50	11:59	12:10
12:30	12:42	12:50	12:59	1:10

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BIKE & RIDE: You and your bike can go anywhere VIA goes. On Primo there are bike racks inside the vehicle and on all other buses the bike rack is outside the bus in the front. It takes only seconds to load your bike and be on your way. Call Customer Service at (210) 362-2020 for more information.

BUS FARES:

	ADULT	DISCOUNT*
• Metro, Frequent, Skip or Primo Service	\$ 1.30	\$.65
• Express Service	2.60	1.30
• Transfer	.15	.07
• 31-Day Pass	38.00	19.00
• 7-Day Pass	12.00	6.00
• One Day Pass	1.35	1.35

VIAtrans PATRONS: FREE
 Includes their personal care attendant and a companion with VIA ID.
OFF PEAK SPECIAL for seniors and persons with limited mobility with VIA ID:
 Weekdays 9 a.m. to 3 p.m.25c
 Saturdays and SundaysFREE

* **DISCOUNTS:** Discounted fares and passes are available to the following: seniors (62 & older), students, persons with certain disabilities, active-duty U.S. military, Medicare recipients and children 5-13 (children and active-duty U.S. military in uniform are not required to show ID).

* **REDUCED FARE ID:** A VIA Reduced Fare ID is required and must be presented when boarding in order to pay reduced fares or use discounted passes. Call Customer Service for information on obtaining a VIA ID.

TRANSFERS: Transfers, which allow you to connect from one bus to another, must be purchased when boarding and are valid for 2.5 hours from time indicated. If transferring from a regular service to Express Service, additional fare is required.

BUYING PASSES: Passes can be purchased in advance on the goMobile app, online at VIAinfo.net, or from a retail outlet including any VIA Information Center and most H-E-B stores.

TIPS TO RIDE BY:

- Be at your stop five minutes early.
- Have correct change ready (operators do not carry change).
- Keep belongings out of the aisle.
- No smoking, eating or drinking on bus.
- Please offer front seats to seniors and riders with disabilities.
- Exit through the rear door.
- Stand behind yellow line on board.

Customer Service/Information:
(210) 362-2020
 (866) 362-2020 TTY (210) 362-2019
VIAinfo.net



100 FREDERICKSBURG ROAD

primo

Ellis Alley Park & Ride, Downtown, Centro Plaza, Medical Center, Medical Center Transit Center

EFFECTIVE: 08-26-2019


