



primo Stations:

- 1** University Hospital Station
- 2** Ewing Halsell Station
- 3** Callaghan Station
- 4** De Chantle Station
- 5** Babcock Station
- 6** Mary Louise Station

- Transfer point to indicated VIA route
- Time point (see schedule)
- Points of interest

MONDAY - FRIDAY

SOUTHBOUND TRAVELS FROM A → E

Station	A	B	C	D	E
Medical Center Transit Center					
Crossroads Station					
Huisache Station					
Centro Plaza					
Ellis Alley Park & Ride					

NORTHBOUND TRAVELS FROM E → A

Station	E	D	C	B	A
Ellis Alley Park & Ride					
Centro Plaza					
Huisache Station					
Crossroads Station					
Medical Center Transit Center					

AM

FG 4:14	4:25	4:34	4:40	4:50
FG 4:34	4:45	4:54	5:00	5:10
FG 4:54	5:05	5:14	5:20	5:30
5:04	5:15	5:24	5:30	5:40
5:24	5:35	5:44	5:50	6:00
5:44	5:55	6:04	6:10	6:20
6:03	6:14	6:23	6:30	6:42
6:22	6:36	6:46	6:53	7:05
6:34	6:48	6:58	7:05	7:17
FG 6:54	7:08	7:18	7:25	7:37
7:04	7:18	7:28	7:35	7:47
7:24	7:38	7:48	7:55	8:07

AM

FG 4:15	4:26	4:35	4:44	4:56
FG 4:35	4:46	4:55	5:04	5:16
4:55	5:06	5:15	5:24	5:36
5:15	5:26	5:35	5:44	5:56
5:35	5:46	5:55	6:04	6:16
5:45	5:56	6:05	6:14	6:26
6:05	6:16	6:25	6:34	6:49
6:25	6:36	6:46	6:55	7:10

Every 10 minutes during this time.

Every 10 minutes during this time.

PM

5:58	6:13	6:23	6:29	6:41
6:13	6:28	6:38	6:44	6:56
6:28	6:43	6:53	6:59	7:11
6:43	6:58	7:08	7:14	7:26
6:58	7:13	7:23	7:29	7:41
7:13	7:28	7:38	7:44	7:56
7:28	7:43	7:53	7:59	8:11
7:43	7:58	8:08	8:14	TG 8:26
7:59	8:14	8:24	8:30	8:41
8:14	8:29	8:38	8:44	TG 8:55
8:29	8:41	8:50	8:56	9:07
8:58	9:10	9:19	9:25	9:36
9:28	9:40	9:49	9:55	10:06
9:58	10:10	10:19	10:25	TG 10:36
10:28	10:40	10:49	10:55	11:06
10:58	11:10	11:19	11:25	TG 11:36
11:28	11:40	11:49	11:55	12:06
12:28	12:40	12:49	12:55	TG 1:06
1:28	1:40	TG 1:49		

PM

6:10	6:24	6:33	6:44	6:58
6:25	6:39	6:48	6:59	7:13
6:40	6:54	7:03	7:14	7:28
6:55	7:09	7:18	7:29	7:43
7:10	7:24	7:33	7:44	7:58
7:25	7:39	7:48	7:59	8:13
7:40	7:54	8:03	8:14	TG 8:28
7:55	8:09	8:18	8:29	8:43
8:10	8:24	8:33	8:43	TG 8:56
8:25	8:39	8:48	8:58	9:11
8:55	9:09	9:18	9:28	9:41
9:25	9:39	9:48	9:58	10:11
9:55	10:09	10:18	10:28	10:41
10:30	10:44	10:53	11:03	11:16
11:30	11:44	11:53	12:03	12:16
12:30	12:44	12:53	1:03	1:16

1 - Goes to Fredericksburg Rd. and Mary Louise ONLY.

RIDERS WITH WHEELCHAIRS

The Primo vehicles offer space for two wheelchairs, one new self-restraining, rear-facing wheelchair space and the standard forward facing wheelchair positions.

New Rear-Facing Wheelchair Position

The rear-facing position does not require securement or assistance which can be more convenient and offers greater independence. It makes it easier and faster to get on and off the bus. When using this position, push yourself all the way back against the cushioned support, apply your parking brake, and fasten optional seat belts if desired.



Forward-Facing Wheelchair Position

VIA operators are required to secure all riders using the forward-facing wheelchair positions using a four point securement system. When boarding the bus, please let the operator know if you plan on using the forward-facing position.



RIDERS WITH BIKES

The Primo vehicles can accommodate three bikes inside each vehicle.

Because the bike rack is located inside and in the rear of the bus, riders with bikes must board from the rear door. Once on board, simply roll the front bike tire into one of the slots on the rack and allow the top roller to come over the front wheel. Once your bike is secure, please proceed to the front of the bus to pay your fare.

HOLIDAY SCHEDULES

Bus service on VIA observed holidays will be provided as follows:

Saturday Schedule - Martin Luther King Day, Memorial Day & Friday after Thanksgiving

Sunday Schedule - New Year's Day, Labor Day, Thanksgiving and Christmas

Please look for notices on the bus, at www.viainfo.net or call Customer Service at 362-2020 (select option 5) for holiday service for Independence Day, Veteran's Day, Christmas Eve, and New Year's Eve.

ON BOARD SAFETY TIPS: Get a grip. Use handrails at all times as the bus may need to stop suddenly. Remain seated until the bus has completely stopped. Watch your footing, especially while boarding and exiting.



Text your Bus Stop N° to: **52020** GET REAL-TIME BUS ARRIVALS ON YOUR MOBILE DEVICE

PASAJEROS CON SILLA DE RUEDAS

Los vehículos de Primo, ofrecen un sistema de auto restricción, con espacio para que las sillas de ruedas miren hacia atrás en adición de dos posiciones estándar de sillas de ruedas mirando hacia el frente, aunque sólo dos pueden estar ocupados a la vez.

Nueva Posición De La Silla De Ruedas Mirando Hacia Atrás

La posición mirando hacia atrás no requiere de sejección ó asistencia la cual puede ser más conveniente y ofrece mayor independencia. Es mucho más sencillo y rápido entrar y salir del autobús. Cuando esté utilizando está posición, empuje hacia el final hasta llegar al soporte amortiguado, aplique su freno de manos y coloque su cinturón de seguridad opcional si lo desea.



Posición De La Silla De Ruedas Mirando Hacia Adelante

Operadores de VIA requieren asegurar a todo pasajero que esté utilizando la posición de la silla de ruedas mirando hacia el frente utilizando un sistema de 4 puntos de seguridad. Cuando aborde el autobús por favor informar al operador cuando planea utilizar la posición frontal.



PASAJEROS CON BICICLETAS

Los vehículos de Primo pueden acomodar 3 bicicletas adentro de cada vehículo.

Debido a que el soporte para bicicletas se encuentra adentro y en la parte trasera del autobús, pasajeros con bicicletas deben abordar por la puerta trasera. Por favor camine con su bicicleta en la plataforma y pararse cerca del símbolo de bicicleta, esto asegurará que esté alineado con la puerta trasera y le indicará al conductor que estará embarcando con su bicicleta. Una vez a bordo, simplemente ruede la rueda frontal de la bicicleta. En cuanto su bicicleta esté segura, por favor proceda hacia el frente del autobús para pagar su tarifa.

PERSONAL TRIP PLANNER: Plan your own trip online 24 hours a day at www.viainfo.net. You can also get directions by transit at maps.google.com. These online tools are easy to use and will provide step-by-step instructions and a map of your trip.

BIKE & RIDE: You and your bike can go anywhere VIA goes. On Primo there are bike racks inside the vehicle and on all other buses the bike rack is outside the bus in the front. It takes only seconds to load your bike and be on your way. Call Customer Service at 210-362-2020 for more information.

SERVICES FOR RIDERS WITH DISABILITIES: All VIA buses and many stops are now accessible to riders with disabilities. You can get bus schedule and other information in accessible formats. Please call 362-2020 or TTY 362-2019.

FOR YOUR SAFETY: If you're late, just wait. Chasing a moving bus can be dangerous and deadly.



SATURDAY

SOUTHBOUND		TRAVELS FROM		
A	B	C	D	E
Medical Center Transit Center	Crossroads Station	Huisache Station	Centro Plaza	Ellis Alley Park & Ride
AM				
FG 4:05	4:15	4:23	4:29	4:40
FG 4:35	4:45	4:53	4:59	5:10
5:05	5:15	5:23	5:29	5:40
5:35	5:45	5:53	5:59	6:10
6:04	6:14	6:22	6:28	6:40
6:35	6:47	6:56	7:02	7:14
7:14	7:26	7:35	7:41	7:53
FG 7:29	7:41	7:50	7:56	8:08
7:44	7:56	8:05	8:11	8:23
7:57	8:09	8:18	8:24	8:38
8:12	8:24	8:35	8:41	8:55
8:29	8:43	8:54	9:00	9:14
8:50	9:04	9:15	9:21	9:35
Every 15 minutes during this time.				
PM				
7:35	7:48	7:58	8:04	8:18
8:05	8:18	8:28	8:34	8:47
8:35	8:47	8:57	9:03	9:16
9:05	9:17	9:27	9:33	9:46
9:35	9:47	9:57	10:03	10:16
10:05	10:17	10:27	10:33	TG 10:46
10:35	10:47	10:57	11:03	11:16
11:30	11:42	11:52	11:58	12:11
12:30	12:42	12:52	12:58	TG 1:11
1:30(1)	1:42	TG 1:49		

NORTHBOUND		TRAVELS FROM		
E	D	C	B	A
Ellis Alley Park & Ride	Centro Plaza	Huisache Station	Crossroads Station	Medical Center Transit Center
AM				
FG 4:20	4:31	4:40	4:48	4:58
4:50	5:01	5:10	5:18	5:28
5:20	5:31	5:40	5:48	5:58
5:50	6:01	6:10	6:18	6:28
6:20	6:31	6:41	6:50	7:03
6:50	7:03	7:13	7:22	7:35
Every 15 minutes during this time.				
PM				
8:20	8:37	8:45	8:53	TG 9:06
8:50	9:05	9:13	9:21	9:34
9:20	9:35	9:43	9:51	10:04
9:50	10:05	10:13	10:21	10:34
10:30	10:45	10:53	11:01	11:14
11:30	11:45	11:53	12:01	12:14
12:30	12:45	12:53	1:01	1:14

SUNDAY

SOUTHBOUND		TRAVELS FROM		
A	B	C	D	E
Medical Center Transit Center	Crossroads Station	Huisache Station	Centro Plaza	Ellis Alley Park & Ride
AM				
FG 4:05	4:15	4:23	4:29	4:40
FG 4:35	4:45	4:53	4:59	5:10
5:05	5:15	5:23	5:29	5:40
5:35	5:45	5:53	5:59	6:10
6:05	6:15	6:23	6:29	6:40
6:32	6:43	6:52	6:58	7:10
FG 6:52	7:03	7:12	7:18	7:30
7:06	7:17	7:26	7:32	7:44
7:38	7:49	7:58	8:04	8:16
Every 15 minutes during this time.				
PM				
7:30	7:42	7:52	7:58	8:10
8:00	8:12	8:22	8:28	8:40
8:30	8:42	8:51	8:57	9:08
8:56	9:08	9:17	9:23	9:34
9:26	9:38	9:47	9:53	10:04
9:56	10:08	10:17	10:23	TG 10:34
10:25	10:37	10:46	10:52	11:03
10:55	11:07	11:16	11:22	TG 11:33
11:30	11:42	11:51	11:57	12:08
12:30	12:42	12:51	12:57	TG 1:08
1:30(1)	1:42	TG 1:51		

NORTHBOUND		TRAVELS FROM		
E	D	C	B	A
Ellis Alley Park & Ride	Centro Plaza	Huisache Station	Crossroads Station	Medical Center Transit Center
AM				
FG 4:20	4:31	4:39	4:47	4:57
4:50	5:01	5:09	5:17	5:27
5:20	5:31	5:39	5:47	5:57
5:50	6:01	6:09	6:17	6:27
6:20	6:31	6:40	6:49	7:02
6:50	7:03	7:12	7:21	7:34
7:20	7:33	7:42	7:51	8:04
Every 15 minutes during this time.				
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8:50	9:03	9:12	9:21	9:34
9:20	9:33	9:42	9:51	10:04
9:50	10:03	10:12	10:21	10:34
10:30	10:43	10:52	11:01	11:14
11:30	11:43	11:52	12:01	12:14
12:30	12:43	12:52	1:01	1:14

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BUS FARES:

	ADULT	DISCOUNT*
Metro, Frequent, Skip or Primo Service	\$ 1.30	\$.65
Express Service	2.60	1.30
Transfer	.15	.07
31-Day Pass	38.00	19.00
7-Day Pass	12.00	6.00
One Day Pass	2.75	1.35
VIAtrans PATRONS:		FREE

* Includes their personal care attendant and a companion with VIA ID.
 OFF PEAK SPECIAL for seniors and persons with limited mobility with VIA ID: weekdays 9 a.m. to 3 p.m.25¢
 Saturdays and SundaysFREE

* DISCOUNTS: Discounted fares and passes available to the following: seniors (62 and older), students, persons with certain disabilities, active-duty military, Medicare recipients and children 5-11 (no ID required for children 4 and under ride free).
 * REDUCED FARE ID: A VIA Reduced Fare ID is required and must be presented when boarding in order to pay reduced fares or use discounted passes. Call Customer Service for information on obtaining a VIA ID.
 TRANSFERS: Transfers, which allow you to connect from one bus to another, must be purchased when boarding and are valid for 2.5 hours from time indicated. If transferring from a regular service to Express Service, additional fare is required.
 PASSES: Passes and tickets are available online at www.viainfo.net, at all VIA Information Centers or by mail. In addition, there are convenient retail pass outlets throughout the city.

TIPS TO RIDE BY:

- Be at your stop five minutes early.
- Have correct change ready (operators do not carry change).
- Keep belongings out of the aisle.
- No smoking, eating or drinking on bus.
- Please offer front seats to seniors and riders with disabilities.
- Exit through the rear door.
- Stand behind yellow line on board.

Customer Service/Information:
(210) 362-2020
 (866) 362-2020 TTY (210) 362-2019
VIAinfo.net

100 FREDERICKSBURG ROAD

primo

Ellis Alley Park & Ride, Downtown, Centro Plaza, Medical Center, Medical Center Transit Center

EFFECTIVE: 01-09-2017

VIA