



Year-To-Date Ridership October 2016 - February 2017

How many boardings were on VIA bus and paratransit services year-to-date? How does ridership compare to the prior year?

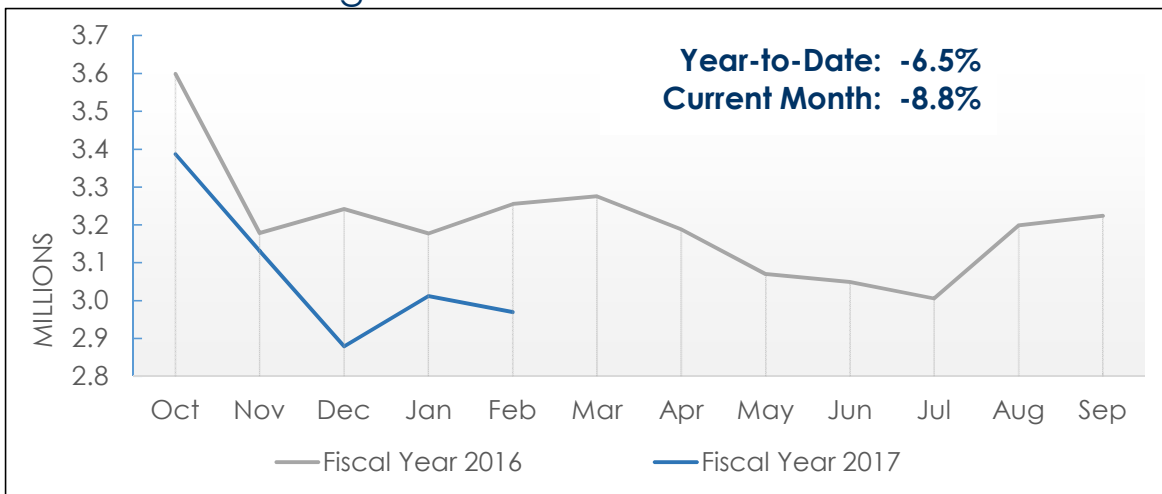
Total Boardings Year-to-Date - **Bus & Paratransit**

15.4 Million

Includes special events and excludes charter service (if any)

Boardings by Month - **Bus Service**

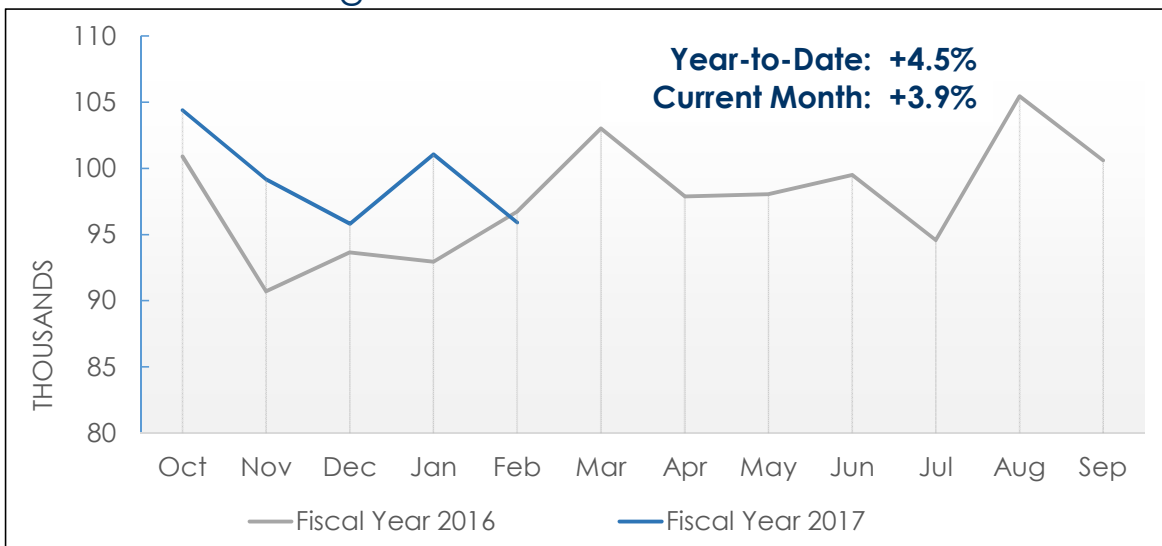
Year-over-Year Figures - 2016-2017



Includes special events and excludes charter service (if any)

Boardings by Month - **Paratransit Service**

Year-over-Year Figures - 2016-2017



Includes taxicab



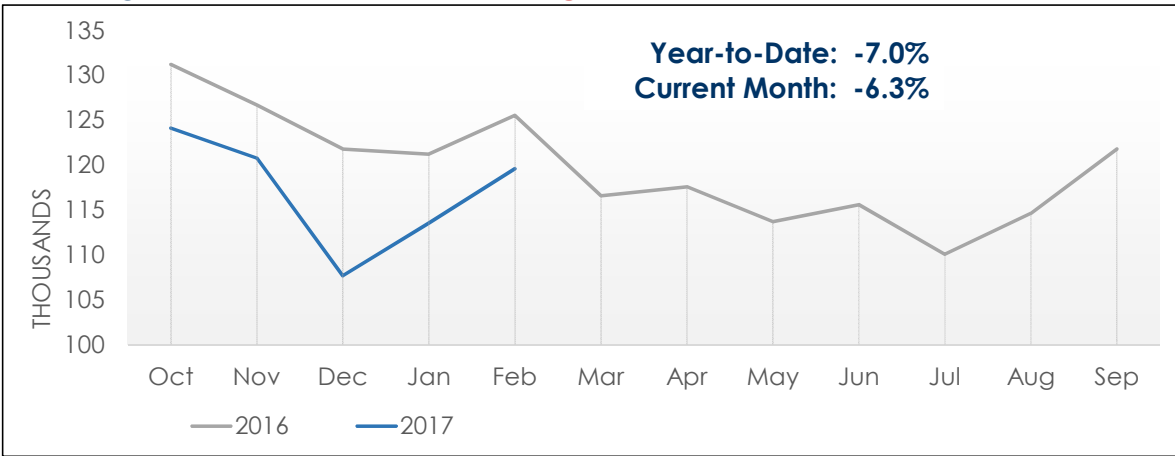
Average Weekday Ridership February 2017

How many boardings were on VIA bus and paratransit services during an average weekday?

Average Weekday **Bus Boardings**

119,557 /per day

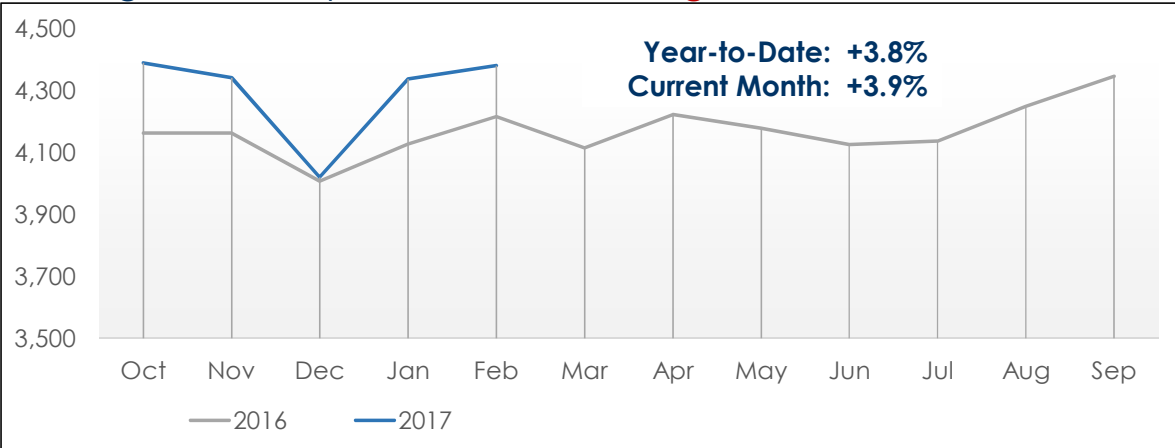
Average Weekday **Bus Boardings**



Average Weekday **Paratransit Boardings**

4,379 /day

Average Weekday **Paratransit Boardings**



Includes taxicab



How does ridership compare to the prior year by route and service type?

| Service Type | Route | Route Name | YTD October | YTD October | Difference | % Diff. |
|--------------|-------|---------------------------|--------------------------|--------------------------|------------|---------|
| | | | 2015 to February 2016 | 2016 to February 2017 | | |
| Primo | 100 | PRIMO FRED RD | 807,916 | 777,335 | (30,581) | -4% |
| Primo | 101 | ** PRIMO UTSA LEON VALLEY | - | 44,787 | 44,787 | 100% |
| Local | 2 | BLANCO | 460,777 | 408,958 | (51,819) | -11% |
| Local | 3 | *** SAN PEDRO SKIP | 228,094 | 309,206 | 81,112 | 36% |
| Local | 4 | *** SAN PEDRO | 478,064 | 378,480 | (99,584) | -21% |
| Local | 5 | McCULLOUGH | 202,231 | 175,495 | (26,736) | -13% |
| Local | 8 | N ST MARYS | 184,820 | 170,282 | (14,538) | -8% |
| Local | 9 | BROADWAY | 192,645 | 181,596 | (11,049) | -6% |
| Local | 10 | NACO/BROADWAY | 194,404 | 186,065 | (8,339) | -4% |
| Local | 14 | *** PERRIN BEITEL | 424,175 | 350,533 | (73,642) | 100% |
| Local | 20 | *** NEW BRAUNFELS | 600,858 | 532,024 | (68,834) | -11% |
| Local | 21 | KIRBY / CONVERSE | 206,906 | 204,685 | (2,221) | -1% |
| Local | 22 | HAYS | 162,602 | 138,861 | (23,741) | -15% |
| Local | 24 | EAST HOUSTON | 257,607 | 223,139 | (34,468) | -13% |
| Local | 25 | E. COMMERCE | 247,952 | 258,256 | 10,304 | 4% |
| Local | 26 | MARTIN LUTHER KING | 224,845 | 207,818 | (17,027) | -8% |
| Local | 28 | *** PORTER | 267,951 | 245,529 | (22,422) | -8% |
| Local | 30 | RIGSBY | 187,886 | 175,972 | (11,914) | -6% |
| Local | 32 | STEVES AVE. | 183,370 | 153,715 | (29,655) | -16% |
| Local | 34 | SOUTH ST.MARY'S | 296,176 | 280,544 | (15,632) | -5% |
| Local | 36 | S.PRESA | 140,236 | 118,701 | (21,535) | -15% |
| Local | 42 | ROOSEVELT | 188,387 | 182,410 | (5,977) | -3% |
| Local | 43 | SOUTH FLORES | 183,106 | 163,234 | (19,872) | -11% |
| Local | 44 | PLEASANTON RD. | 212,103 | 202,188 | (9,915) | -5% |
| Local | 46 | *** COMMERCIAL | 88,708 | 72,910 | (15,798) | -18% |
| Local | 51 | NOGALITOS | 224,514 | 208,738 | (15,776) | -7% |
| Local | 54 | SOUTH ALAMO | 46,476 | 28,021 | (18,455) | -40% |
| Local | 62 | *** KIRK | 74,762 | 77,316 | 2,554 | 3% |
| Local | 66 | *** CERALVO | 226,530 | 188,629 | (37,901) | -17% |
| Local | 67 | LAREDO | 93,054 | 78,863 | (14,191) | -15% |
| Local | 68 | GUADALUPE | 347,609 | 356,437 | 8,828 | 3% |
| Local | 70 | CESAR CHAVEZ | 25,441 | 24,948 | (493) | -2% |
| Local | 75 | W. COMMERCE | 384,238 | 376,544 | (7,694) | -2% |
| Local | 76 | *** WEST COMMERCE | 452,413 | 371,057 | (81,356) | -18% |
| Local | 77 | MARTIN | 95,666 | 87,255 | (8,411) | -9% |
| Local | 79 | RUIZ | 194,253 | 195,485 | 1,232 | 1% |
| Local | 82 | CULEBRA | 325,773 | 294,132 | (31,641) | -10% |
| Local | 88 | BANDERA | 292,419 | 289,002 | (3,417) | -1% |
| Local | 89 | *** POPLAR | 138,021 | 151,849 | 13,828 | 10% |
| Local | 90 | WOODLAWN | 193,459 | 181,463 | (11,996) | -6% |
| Local | 95 | FREDERICKSBURG RD | 179,528 | 156,227 | (23,301) | -13% |
| Local | 96 | VANCE JACKSON | 348,251 | 326,553 | (21,698) | -6% |
| Local | 97 | WEST AVE | 242,115 | 233,136 | (8,979) | -4% |
| Local | 502 | THOUSAND OAKS | 168,100 | 153,774 | (14,326) | -9% |
| Local | 505 | BASSE | 113,668 | 88,184 | (25,484) | -22% |
| Local | 509 | HILDEBRAND | 104,081 | 100,504 | (3,577) | -3% |
| Local | 515 | SOUTHCROSS | 131,349 | 121,500 | (9,849) | -7% |
| Local | 520 | ZARZAMORA | 963,072 | 891,353 | (71,719) | -7% |
| Local | 522 | BABCOCK | 137,104 | 131,710 | (5,394) | -4% |
| Local | 524 | GENERAL McMULLEN | 398,530 | 370,362 | (28,168) | -7% |

| Service Type | Route | Route Name | YTD October 2015 to February 2016 | YTD October 2016 to February 2017 | Difference | % Diff. |
|--|-------|------------------------------|---|---|--------------------|------------|
| Local | 534 | WURZBACH | 338,048 | 321,165 | (16,883) | -5% |
| Local | 550 | LOOPER | 546,111 | 513,564 | (32,547) | -6% |
| Local | 551 | LOOPER | 546,899 | 528,546 | (18,353) | -3% |
| Local | 602 | NORTH STAR/ MED. CTR | 147,953 | 133,055 | (14,898) | -10% |
| Local | 603 | MEDICAL CENTER/UTSA | 118,054 | 112,170 | (5,884) | -5% |
| Local | 604 | MEDICAL CENTER/UNIV. HGTS. | 65,427 | 69,754 | 4,327 | 7% |
| Local | 605 | UTSA/MAINLAND | 26,899 | 27,537 | 638 | 2% |
| Local | 606 | MED. CENTER/ALAMO RANCH | 70,832 | 68,050 | (2,782) | -4% |
| Local | 607 | MED. CENTER / INGRAM | 53,488 | 49,396 | (4,092) | -8% |
| Local | 609 | INGRAM/MAINLAND | 48,832 | 41,409 | (7,423) | -15% |
| Local | 610 | INGRAM/NW CROSSING | 74,086 | 71,721 | (2,365) | -3% |
| Local | 611 | VALLEY-HI / KEL-LAC | 53,458 | 52,795 | (663) | -1% |
| Local | 612 | KEL-LAC/WESTLAKES | 48,512 | 37,018 | (11,494) | -24% |
| Local | 613 | HERITAGE NW / KEL-LAC | 101,401 | 88,705 | (12,696) | -13% |
| Local | 614 | HIDDEN COVE / KEL-LAC | 43,009 | 38,595 | (4,414) | -10% |
| Local | 615 | KEL-LAC / HERITAGE PARK | 90,453 | 81,725 | (8,728) | -10% |
| Local | 616 | SKY HARBOUR/KEL-LAC | 73,514 | 80,838 | 7,324 | 10% |
| Local | 617 | KEL-LAC / RAINBOW HILLS | 67,663 | 66,409 | (1,254) | -2% |
| Local | 618 | INGRAM/WESTLAKES | 44,232 | 42,865 | (1,367) | -3% |
| Local | 619 | KEL-LAC / INDIAN CREEK | 42,677 | 52,489 | 9,812 | 23% |
| Local | 620 | INGRAM/NWVISTAS | 65,646 | 61,333 | (4,313) | -7% |
| Local | 629 | ** INDUSTRY PARK | - | 36,507 | 36,507 | 100% |
| Local | 630 | *** RANDOLPH/KIRBY/SUNRISE | 115,835 | 44,536 | (71,299) | -62% |
| Local | 631 | ** SUNRISE/SUMMERFEST | - | 25,501 | 25,501 | 100% |
| Local | 632 | *** RANDOLPH/VENTURA | 152,758 | 155,448 | 2,690 | 2% |
| Local | 640 | VALLEY FORGE | 25,704 | 27,054 | 1,350 | 5% |
| Local | 641 | KNOLLCREEK | 23,996 | 26,524 | 2,528 | 11% |
| Local | 642 | NACOGDOCHES | 53,383 | 43,761 | (9,622) | -18% |
| Local | 647 | NORTH STAR / H. WURZBACH | 52,850 | 45,561 | (7,289) | -14% |
| Local | 648 | NORTH STAR / STONE OAK PKWY. | 63,444 | 61,088 | (2,356) | -4% |
| Local | 651 | DECO DISTRICT / CASTLE HILLS | 82,684 | 76,558 | (6,126) | -7% |
| Local | 660 | NWVISTAS/UNIVESITY P&R | 39,508 | 41,118 | 1,610 | 4% |
| Circulator | 7 | * SIGHTSEER SPECIAL | 18,320 | - | (18,320) | -100% |
| Circulator | 301 | *** VIVA CENTRO | 92,105 | 68,496 | (23,609) | -26% |
| Circulator | 305 | * BLUE TROLLEY | 36,356 | - | (36,356) | -100% |
| Circulator | 333 | * E OR ENTERTAINMENT | 3,528 | - | (3,528) | -100% |
| Circulator | 11 | ** VIVA CULTURE | - | 44,308 | 44,308 | 100% |
| Circulator | 40 | ** VIVA MISSIONS | - | 20,694 | 20,694 | 100% |
| Commuter | 6 | US 281 | 35,407 | 33,933 | (1,474) | -4% |
| Commuter | 48 | IH-35 SOUTH | 3,688 | 3,951 | 263 | 7% |
| Commuter | 93 | IH-10 CROSSROADS / UTSA | 76,467 | 79,063 | 2,596 | 3% |
| Commuter | 16 | JBSA FT. SAM HOUSTON / USO | 6,515 | 3,692 | (2,823) | -43% |
| Commuter | 17 | IH-35 | 128,695 | 139,628 | 10,933 | 8% |
| Commuter | 64 | *** US 90 | 109,725 | 111,264 | 1,539 | 1% |
| Commuter | 65 | **** JBSA LACKLAND AFB/USO | 8,882 | 5,631 | (3,251) | -37% |
| Commuter | 94 | IH-10 / FIESTA TEXAS | 81,190 | 78,771 | (2,419) | -3% |
| Scheduled Fixed-Route Bus | | | 16,400,479 | 15,337,991 | (1,062,488) | -6% |
| VIATrans | | VIATrans Vans | 198,280 | 219,013 | 20,733 | 10% |
| VIATrans | | Purchased Service | 245,757 | 233,235 | (12,522) | -5% |
| VIATrans | | Will Call Taxi | 4,984 | 5,468 | 484 | 10% |
| VIATrans | | Taxi Subsidy | 25,977 | 38,639 | 12,662 | 49% |
| Total VIATrans Paratransit | | | 474,998 | 496,355 | 21,357 | 4% |
| Total Scheduled Fixed-Route and Paratransit | | | 16,875,477 | 15,834,346 | (1,041,131) | -6% |

| Service Type | Route | Route Name | YTD October 2015 to February 2016 | YTD October 2016 to February 2017 | Difference | % Diff. |
|---------------------|--------------|-------------------|--|--|-------------------|----------------|
|---------------------|--------------|-------------------|--|--|-------------------|----------------|

Factors impacting ridership difference include:

Number of weekdays, Saturdays, and Sundays:

80, 22, 21

82, 21, 20

*Discontinued route

**New route

***Significant change in route configuration

****Weekend only route

Summary

| | YTD October 2015 to February 2016 | YTD October 2016 to February 2017 | Difference | % Diff. |
|---|---|---|--------------------|------------|
| Primo | 807,916 | 822,122 | 14,206 | 2% |
| Local | 14,991,685 | 13,926,438 | (1,065,247) | -7% |
| Downtown Circulator | 150,309 | 133,498 | (16,811) | -11% |
| Commuter - Express | 450,569 | 455,933 | 5,364 | 1% |
| Total Scheduled Fixed-Route Bus | 16,400,479 | 15,337,991 | (1,062,488) | -6% |
| Total Special Event Fixed-Route Bus | 50,539 | 39,706 | (10,833) | -21% |
| Total VIAtrans Paratransit (includes taxi) | 474,998 | 496,355 | 21,357 | 4% |
| Total Fixed-Route and Paratransit | 16,875,477 | 15,834,346 | (1,041,131) | -6% |
| Total Vanpool | 197,828 | 196,153 | (1,675) | -1% |
| System-Wide Total | 17,073,305 | 16,030,499 | (1,042,806) | -6% |
| <i>No. of Weekdays, Saturdays, Sundays:</i> | 80, 22, 21 | 82, 21, 20 | | |