

GET INVOLVED IN VISION 2040

Community Survey

Vision 2040 is a community-driven process to update
SATA's VIA's Long Range Plan through the year 2040.

Who We Are:

VIA Metropolitan Transit provides public transportation services throughout the Greater San Antonio Region. Providing more than 44 million passenger trips during 2014, VIA's service area includes 13 member cities and covers more than 1,220 square miles.

What We Are Doing:

Vision 2040, VIA's Long Range Plan Update, is a blueprint for public transportation in the region during the next 25 years. The next phase of Vision 2040 is to begin to analyze transportation corridors throughout the region to identify which are most appropriate for future transit investments. **Help us plan today for the future mobility needs of people living and working in our communities.**



How You Can Help:

VIA Metropolitan Transit wants to know which areas of the region we should put our focus for future investments. Help by telling us what key connections are most important to you, your family, your business and for your

transportation needs.

In our last survey, we asked residents of the region what types of transit elements were most important. This survey builds upon the results we saw in the first survey. **Take our short survey and make your voice heard!**

You told us that

Frequency ^{and} Reliability,
are the **most important** features of VIA service.



What changes would you like to see to help increase frequency and reliability?

Stop Spacing

(Choose 1) - Having bus stops spaced further apart can help decrease travel times and ensure that buses arrive according to schedule; however, riders may have to walk further to reach a stop.

- ☐ I would be willing to walk a little further to reach a bus stop where the bus arrives frequently.
- ☐ It is important to me that stops are as close as possible to my home or destination, even if it means waiting a little longer for the bus.

▲ **Dedicated Lanes**

(Choose 1) - Transit and other high-occupancy vehicles could have increased reliability if they were given dedicated lanes when highways and roadways are improved.

- ☐ Transit vehicles should have their own lane wherever possible.
- ☐ Transit vehicles should have their own lane in congested areas like on freeways, busy intersections, or downtown; or during rush hour.
- ☐ Transit vehicles should always share the road with other vehicles.

▲ **Frequent Routes**

(Choose 1) - More frequent service requires more transit vehicles. Given a limited number of additional vehicles, how should VIA improve frequency?

- ☐ VIA should provide very high frequency service (buses every 10 minutes) like Primo along the busiest routes.
- ☐ VIA should increase frequency somewhat (buses at least every 30 minutes) along most or all routes.

Notes

Based on survey results,

There is **high demand** for
Fixed-Route, High-Capacity service.

As we plan to invest in transit improvements across the region, there are a number of places that could be included as part of this future investment. Premium transit service provides high-frequency, high-capacity service along major urban corridors, like Primo or Light Rail. Over the next few pages, you'll be shown you a few corridors at a time, with key information to help you prioritize corridors for us to focus on.



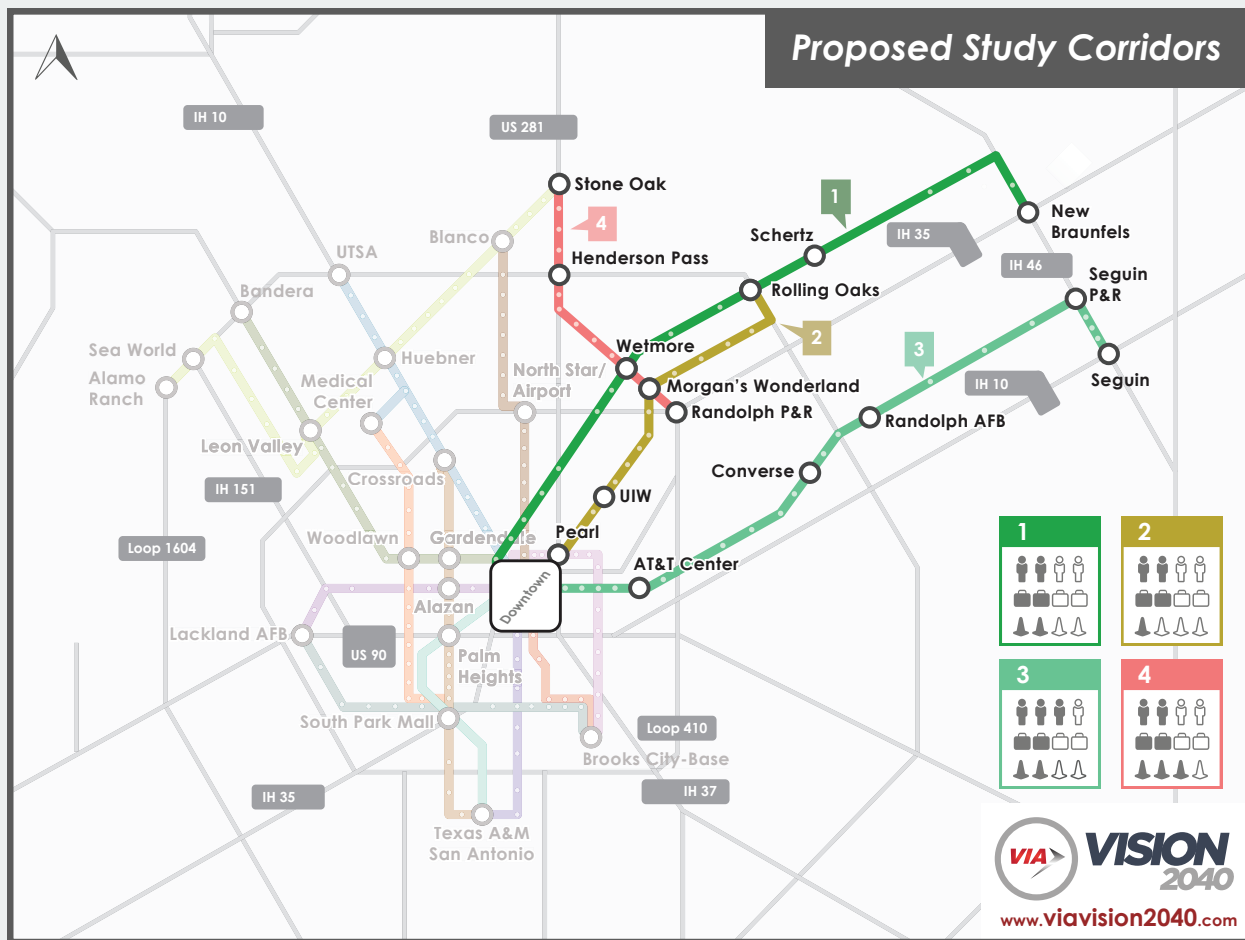
Each page will include a key showing how many people can reach the corridor from home, how many jobs are accessible from the corridor, and how bad traffic is along the corridor.



Notes

Future Premium Service: Corridor Set 1 of 4

Service to communities to the northeast such as Converse, Schertz, New Braunfels, and Seguin among others.



Population Served **Jobs Accessible** **Congestion Avoided**

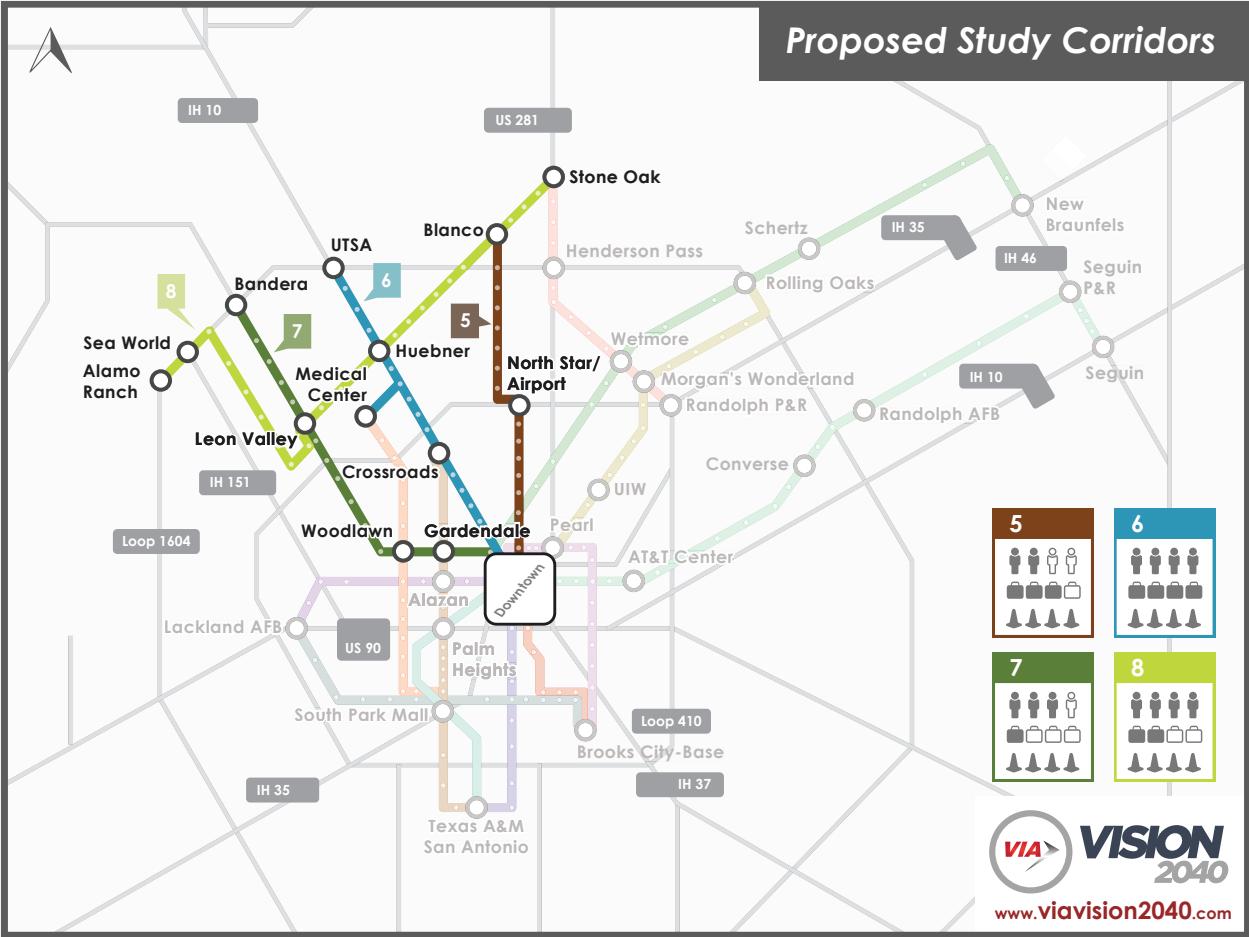
Where should the transit investments go?

Please tell us how high a priority you think that area should be for VIA Metropolitan Transit as it considers where to invest or expand service. Place an "X" in the box from 1 to 3, where 1 means that area is a very low priority and 3 means it is a very high priority.

	1 (Very low priority)	2	3 (Very high priority)	I have no opinion on the corridor
New Braunfels - Airport - Downtown SA				
Rolling Oaks - Museums - Downtown SA (Broadway)				
Seguin - AT&T Center - Downtown SA				
Stone Oak - Thousand Oaks - Morgan's Wonderland				

Future Premium Service: Corridor Set 2 of 4

Service connecting downtown San Antonio to the Medical Center, UTSA, the North Star/Airport area, and Stone Oak.



Population Served Jobs Accessible Congestion Avoided

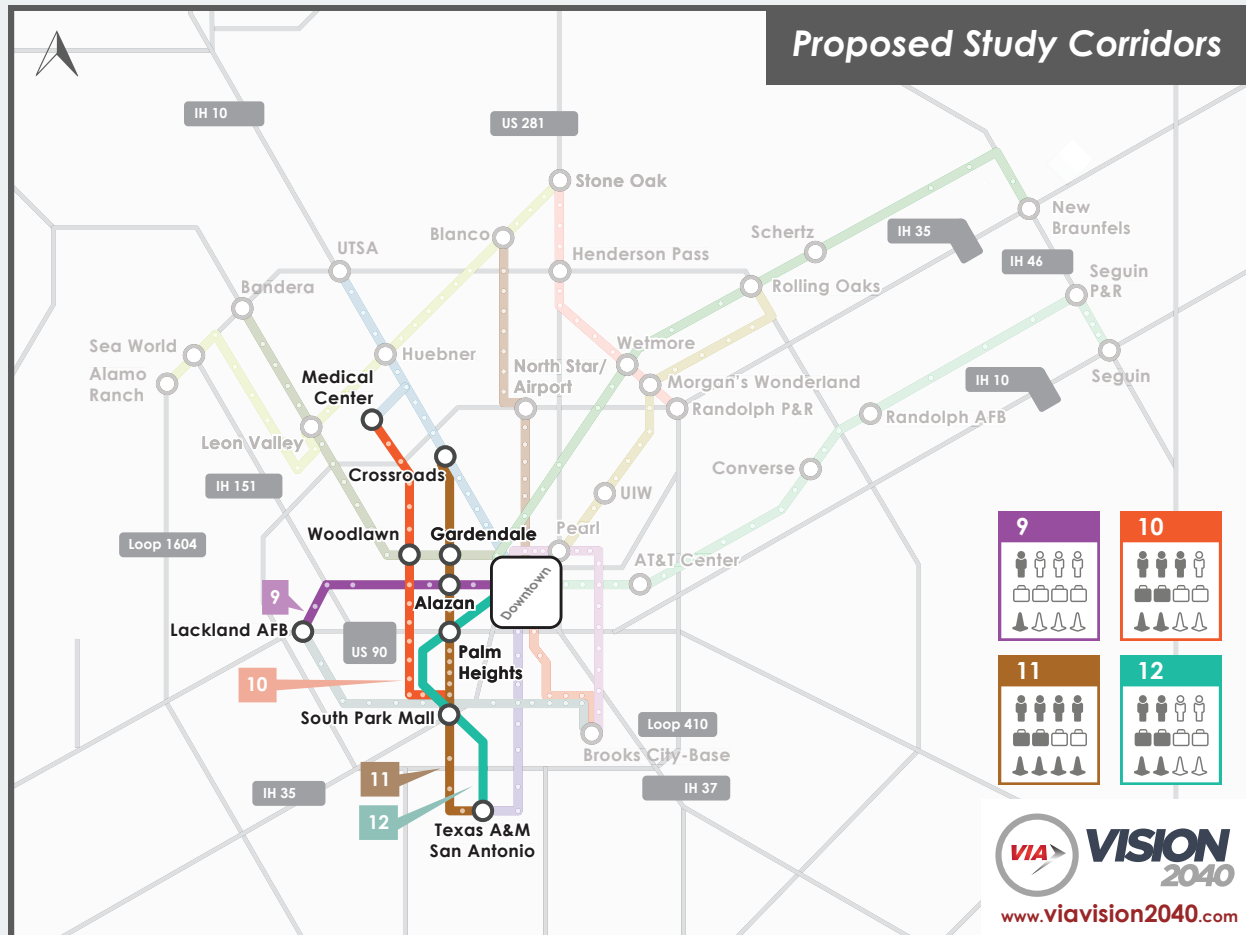
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	1 (Very low priority)	2	3 (Very high priority)	I have no opinion on the corridor
Stone Oak - Airport - Downtown SA (San Pedro)				
UTSA - Medical Center - Downtown SA (Fredericksburg)				
Bandera - Leon Valley - Downtown SA				
Alamo Ranch - Medical Center - Stone Oak (Huebner)				

Future Premium Service: Corridor Set 3 of 4

Service between west and south San Antonio connecting through South Park Mall.



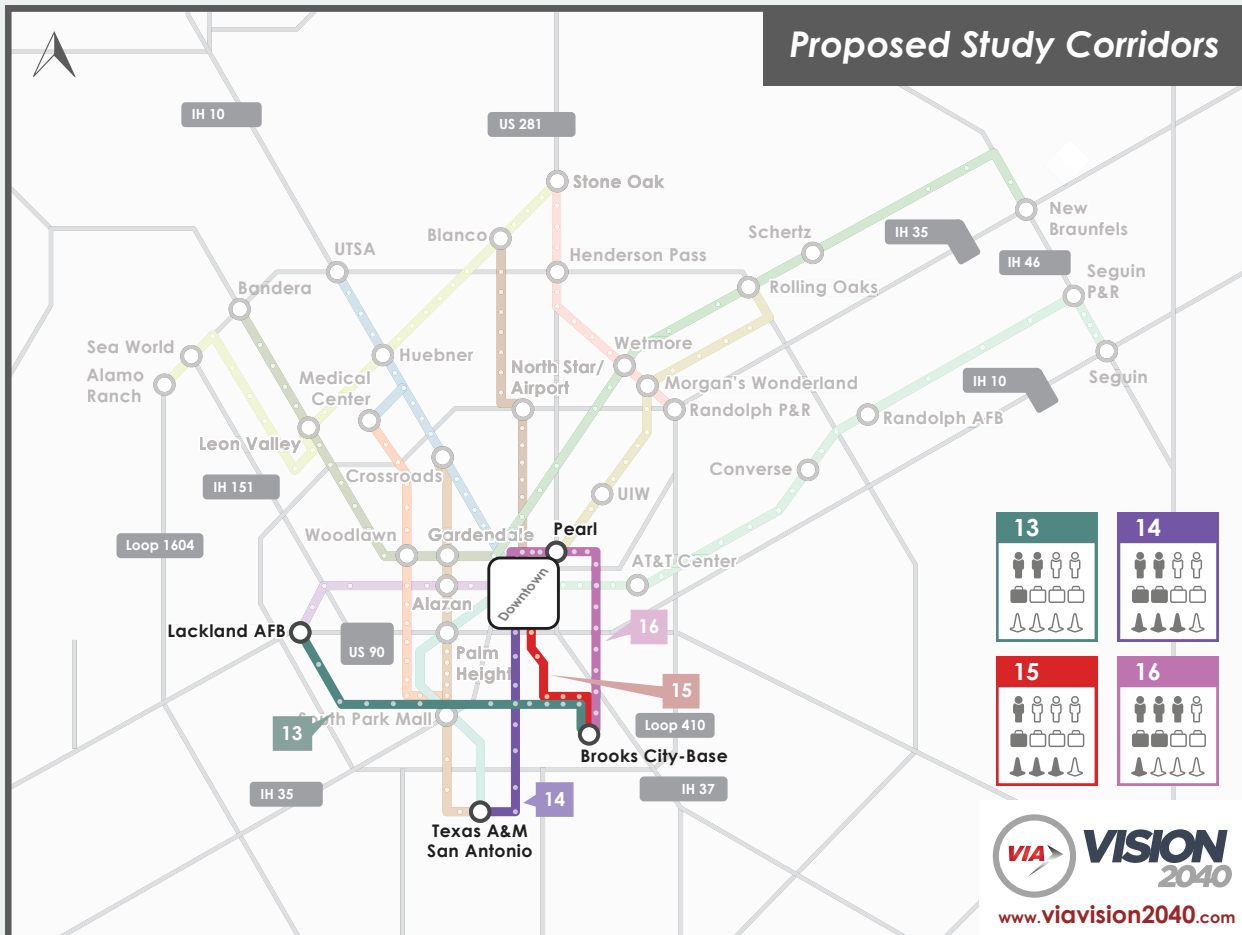
Population Served Jobs Accessible Congestion Avoided

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	1 (Very low priority)	2	3 (Very high priority)	I have no opinion on the corridor
Lackland AFB - OLLU - Downtown SA (W Commerce)				
Med Center - South Park Mall (Gen. McMullen)				
Crossroads - South Park Mall - Texas A&M (Zarzamora)				
Texas A&M - Port SA - Downtown SA				

Service connecting Brooks City-Base and communities in southeast San Antonio with key destinations.



Population Served **Jobs Accessible** **Congestion Avoided**

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	1 (Very low priority)	2	3 (Very high priority)	I have no opinion on the corridor
Lackland AFB - South Park Mall - Brooks City-Base (SW Military)				
Texas A&M - Harlandale - Downtown SA (Pleasanton)				
Brooks City-Base - Blue Star - Downtown SA (Presa)				
Brooks City-Base - Fort Sam Houston - Pearl (New Braunfels Ave)				

Continued from pg. 8.

	1 (Least Important)	2	3 (Most Important)
These corridors would best link key destinations together: home, work, shopping, and entertainment.			
These corridors provide direct connections to where people want to go, without having to transfer between buses.			
These corridors would provide alternatives to congested roadways.			
These corridors provide improved access to those who depend on it.			
These corridors provide mobility for the greatest number of people.			
These corridors provide more potential opportunities to support regional strategies to improve air quality.			
These corridors could stimulate economic growth by encouraging walkable communities, businesses and areas of growth.			

Let us know about key station locations, important transfers, hours of service, concerns about accessibility, or anything else.

[illegible]

Please Tell Us a Little About Yourself:

This section is optional; all responses are anonymous.

Age

- ☐ 13-20
- ☐ 21-30
- ☐ 31-45
- ☐ 46-65
- ☐ 65 and over

Zip Code: _____

Race

- ☐ African / American
- ☐ Asian / Pacific Islander
- ☐ Hispanic / Latino
- ☐ Native American
- ☐ White
- ☐ Other

Education:

- ☐ Less than High School Diploma
- ☐ High School Diploma
- ☐ Some College
- ☐ No Degree
- ☐ Associate's Degree
- ☐ Bachelor's Degree
- ☐ Master's Degree
- ☐ Graduate/Professional

How often do you use VIA Metropolitan Transit?

- ☐ All the time
- ☐ Sometimes
- ☐ Never

Interested in more info? Enter your email address to stay up-to-date

Promo Code:

Vision2040survey.com

Submit Completed Survey to: VIA Metropolitan Transit, Attn: SPPD VC, PO Box 12489, San Antonio, TX 78212

VIAVision2040@viainfo.net