

FY 2019

Operating Budget Highlights

Fiscal Year 2019 Budget Focuses on
Improving Customer Experience



FY19 OPERATING BUDGET: \$238.9 M

ADOPTED SEPTEMBER 25, 2018

BEGINS OCT. 1, 2018



VIA FY19 OPERATING BUDGET:

- Increases service by nearly 5 percent
- Maintains fares at current levels
- Opens new Brooks Transit Center
- Adds two new Primo routes
- Offers new technology advancements

FY19 HIGHLIGHTS

Improved service/increased frequency throughout the service area by 4.7% with:

- Zarzamora Primo (January 2019)
- Military Primo (May 2019)
- Mobility on Demand (MOD) pilot on the Northeast Side
- Improved frequency for the following corridors as part of VIA's funding plan and partnership with the City of San Antonio and made possible with support from Bexar County:
 - Culebra Road
 - Bandera Road
 - S. Flores Street
 - Pleasanton Road

New facilities opening and progress advancing on others with:

- Brooks Transit Center to be completed in May and will connect with Military Primo
- VIAtrans Operations and Maintenance facility development (procurement and design)
- Partnership for Robert Thompson Transit Center

New technologies to make riding easier:

- New VIA goCard fare technology
- Improved VIA goMobile app
- Updated digital signage
- New customer kiosks
- Enhanced real-time customer information

Enhanced passenger amenities:

- Partnership with TxDOT and COSA to improve amenities at 100 locations
- Install solar lighting systems in 250 NextGen shelters
- Evaluate and improve bus stop and shelter servicing