

FIRST-TIME RIDER

# Quick Start Guide

**5 EASY  
STEPS**

for *mobile-  
first* riders



# Before You Ride



**DOWNLOAD**  
VIA goMobile app



**CHARGE**  
your smartphone

## Riding the bus is even more useful than you might think.

Here are some helpful considerations that make the bus a great alternative for getting around town.

**MORE FOR LESS**  
Discounted Day, 7-Day, and 31-Day Passes are available for frequent riders.

**A CONNECTED RIDE**  
Free high-speed WiFi on every bus and at every transit facility.

**EVENT PARK & RIDE**  
Use the Park & Ride service for Spurs, UTSA Football, Fiesta and more.

**A CHEAPER RIDE**  
If you're tired of unpredictable cab and rideshare fares, try VIA's affordable fares.

**BRING YOUR BIKE**  
All buses have bike racks for your convenience.

**COMMUTER PARK & RIDE**  
Our Express routes offer non-stop service to Downtown.

**RIDE & FLY**  
Save on parking and cab fares by taking the bus to SAT (Route 5).

**KID FRIENDLY**  
Kids under 4 ride free!

# Explore the City!



VIA's VIVA bus service connects to many popular destinations. Learn more at:

[VIAinfo.net/VIVA](http://VIAinfo.net/VIVA)

## POPULAR VIVA STOPS

- |                     |                              |
|---------------------|------------------------------|
| The Alamo           | McNay Art Museum             |
| Alamodome           | Missions                     |
| Brackenridge Park   | Pearl                        |
| DoSeum              | River Walk                   |
| Japanese Tea Garden | San Antonio Botanical Garden |
| La Villita          | San Antonio Museum of Art    |
| Majestic Theater    | San Antonio Zoo              |
| Market Square       |                              |

1

## Plan your trip.

- ▶ Select *Trip Planner* from the menu.
- ▶ Enter your trip's start and end point.
- ▶ Choose your route.



2

## Buy your ticket.

- ▶ On the app, buy a Day Pass for \$2.75.

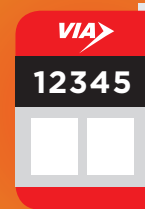


! This ticket covers every route and unlimited transfers.

3

## Go to your bus stop.

- ▶ Use the trip planner to get to your starting point.



! Match the 5-digit stop ID with what's on your smartphone.

4

## Board the *right* bus.

- ▶ Match the 1- to 3-digit route number on your phone to the approaching bus.



! Activate your mobile ticket and show it to the operator.

5

## Get off at your stop.

- ▶ When your stop is next, alert the operator by pulling the cable or pushing the rubber strip near window.

! Operators will pass the stop if not alerted.



**More than just a game.**  
Use VIA Park & Ride for home UTSA football and Spurs games, Fiesta events and more. Check [VIAinfo.net/park-ride-events](http://VIAinfo.net/park-ride-events) for schedule.



**Save money.**  
Fares are half-price for seniors, students, and those with disabilities. See full fare chart for details at [VIAinfo.net/rates](http://VIAinfo.net/rates).



**Text to get updates.**  
Text the 5-digit bus stop number on your bus stop sign to 52020 for real-time route updates.



**Traveling with a group?**  
Tickets for multiple riders can be purchased and shown from a single VIA goMobile app.



**Think ahead.**  
Check the estimated arrival time for your stop on the trip planner. Sit back and relax until it's time to alert the operator.



VIAinfo.net

Connect With VIA

#RideVIA



Don't have a smartphone or prefer  
to pay in cash?

[VIAinfo.net/how-to-ride](http://VIAinfo.net/how-to-ride)

WE'RE HERE TO HELP  
YOU **GET THERE.**

**GO**  **LINE**  
(210) 362-2020

Visit [viainfo.net/how-to-ride](http://viainfo.net/how-to-ride) to learn about  
paying cash on the bus and other options  
such as our new GoCard.

## ADDITIONAL VIA SERVICES

### VIAtrans

[VIAinfo.net/VIAtrans](http://VIAinfo.net/VIAtrans)

Shared-ride service for  
riders with limited mobility.

### VIA Vanpool

[VIAinfo.net/vanpool](http://VIAinfo.net/vanpool)

Designed for groups of  
6+ to commute together.

### VIAWorks

[VIAinfo.net/VIAworks](http://VIAinfo.net/VIAworks)

31-day and annual pass  
offerings for businesses.