

FIRST-TIME RIDER

Quick Start Guide

**5 EASY
STEPS**

for *mobile-
first* riders



Before You Ride



DOWNLOAD
VIA goMobile app



CHARGE
your smartphone

Riding the bus is even more useful than you might think.

Here are some helpful considerations that make the bus a great alternative for getting around town.

MORE FOR LESS

Discounted Day, 7-Day, and 31-Day Passes are available for frequent riders.

A CONNECTED RIDE

Free high-speed WiFi on every bus and at every transit facility.

EVENT PARK & RIDE

Use the Park & Ride service for Spurs, UTSA Football, Fiesta and more.

A CHEAPER RIDE

If you're tired of unpredictable cab and rideshare fares, try VIA's affordable fares.

BRING YOUR BIKE

All buses have bike racks for your convenience.

COMMUTER PARK & RIDE

Our Express routes offer non-stop service to Downtown.

RIDE & FLY

Save on parking and cab fares by taking the bus to SAT (Route 5).

KID FRIENDLY

Kids under 4 ride free!

Explore the City!



VIA's VIVA bus service connects to many popular destinations. Learn more at:

VIAinfo.net/VIVA

POPULAR VIVA STOPS

The Alamo	McNay Art Museum
Alamodome	Missions
Brackenridge Park	Pearl
DoSeum	River Walk
Japanese Tea Garden	San Antonio Botanical Garden
La Villita	San Antonio Museum of Art
Majestic Theater	San Antonio Zoo
Market Square	

1

Plan your trip.

- ▶ Select *Trip Planner* from the menu.
- ▶ Enter your trip's start and end point.
- ▶ Choose your route.



2

Buy your ticket.

- ▶ On the app, buy a Day Pass for \$2.75.

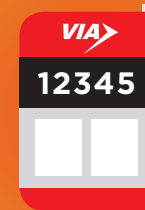


! This ticket covers every route and unlimited transfers.

3

Go to your bus stop.

- ▶ Use the trip planner to get to your starting point.



! Match the 5-digit stop ID with what's on your smartphone.

4

Board the *right* bus.

- ▶ Match the 1- to 3-digit route number on your phone to the approaching bus.



! Activate your mobile ticket and show it to the operator.

5

Get off at your stop.

- ▶ When your stop is next, alert the operator by pulling the cable or pushing the rubber strip near window.

! Operators will pass the stop if not alerted.



More than just a game.

Use VIA Park & Ride for home UTSA football and Spurs games, Fiesta events and more. Check VIAinfo.net/park-ride-events for schedule.



Save money.

Fares are half-price for seniors, students, and those with disabilities. See full fare chart for details at VIAinfo.net/rates.



Text to get updates.

Text the 5-digit bus stop number on your bus stop sign to 52020 for real-time route updates.



Traveling with a group?

Tickets for multiple riders can be purchased and shown from a single VIA goMobile app.



Think ahead.

Check the estimated arrival time for your stop on the trip planner. Sit back and relax until it's time to alert the operator.



VIAinfo.net

Connect With VIA

#RideVIA



Don't have a smartphone or prefer
to pay in cash?

VIAinfo.net/how-to-ride

WE'RE HERE TO HELP
YOU GET THERE.

GO  **LINE**
(210) 362-2020

Visit viainfo.net/how-to-ride to learn about
paying cash on the bus and other options
such as our new GoCard.

ADDITIONAL VIA SERVICES

VIAtrans

VIAinfo.net/VIAtrans

Shared-ride service for
riders with limited mobility.

VIA Vanpool

VIAinfo.net/vanpool

Designed for groups of
6+ to commute together.

VIAWorks

VIAinfo.net/VIAworks

31-day and annual pass
offerings for businesses.