

VIA has implemented enhanced security procedures for the protection of its patrons, representatives and employees, visitors and the public.

Notice and Agenda of Accessible Transit Advisory Committee Meeting / Special Meeting

12:00 p.m. Wednesday, December 11, 2019 Eskridge Community Room 1021 San Pedro Avenue VIA Metropolitan Transit San Antonio, Texas

- 1. Call to Order
- 2. Announcements
- 3. Citizens to be Heard

NOTE: Each speaker is allowed a maximum of three minutes to address the VIA Board of Trustees during the Citizens to Be Heard portion of the meeting or prior to the VIA Board's consideration of an item. Speakers are requested to first state their names and any organization(s) they represent.

- 4. **Policy on Demand Response Service Impact on VIAtrans Service** for information and discussion regarding the demand response service impact on the VIAtrans service area
- 5. **VIAtrans Procedures** for information and discussion regarding paratransit operating procedures
- 6. **Training Enhancements** for information and discussion regarding the comprehensive training program for paratransit operators
- 7. **Committee Community Liaison Members** for information and discussion regarding the process for selecting community liaison members
- 8. **Paratransit Vans Purchase Outreach** for information and discussion regarding the outreach conducted related to the purchase of new paratransit service vehicles
- 9. *Legal Briefing
- 10. Adjourn

NOTE: Whenever open meeting policies provide for a closed session in matters concerning legal advice, real estate, contracts, personnel, or security, the Board may find a closed session to be necessary. For the convenience of the citizens interested in an item preceded by an asterisk (*), notice is given that a closed session is contemplated.

ACCESSIBILITY STATEMENT

The VIA Metro Center (VMC) is wheelchair accessible at the main entrance on San Pedro and is equipped with automatic doors. A sign language interpreter may be requested by calling 210-362-2310 (TDD 210-362-2019) at least 48 hours prior to the meeting.

▽ SECURITY

Individuals attending this meeting will be subject to being scanned with a security wand and/or metal detector walk through. You and your property (briefcase, purse, etc.) are subject to being searched.