



**NOTICE & AGENDA OF THE VIDEOCONFERENCE MEETING OF THE
VIA ACCESSIBLE TRANSIT ADVISORY COMMITTEE/VIA SPECIAL BOARD MEETING**

WEDNESDAY, DECEMBER 16, 2020 AT 12:00 P.M.

Statement to Public Regarding VIA Virtual Meetings

The VIA Accessible Transit Advisory Committee (Committee) meeting/VIA Special Board meeting will be conducted as an audio/videoconference meeting (only) at 12:00 p.m. on Wednesday, December 16, 2020. In keeping with proper social distancing measures in order to slow the spread of COVID-19 and avoid meetings that bring many people into congregate settings, the Committee will not meet in person. Instead, this videoconference committee meeting will be conducted pursuant to the Texas Open Meetings Act as temporarily modified and suspended by the Office of the Governor on March 16, 2020 in response to the COVID-19 pandemic and associated declarations of emergency.

Accessing the Virtual Meeting:

This committee meeting will be held via Zoom. Members of the public may access this meeting via the free-of-charge video conference link or by calling one of the toll-free numbers provided.

Meeting Link: <https://zoom.us/j/92921159488>

Toll Free Numbers:

iPhone one-tap US:

- 1-346-248-7799 plus ext. code 92921159488#;
- 1-253-215-8782 plus ext. code 92921159488#

Telephone (US): Dial (for higher quality, dial a number based on your current location):

- 1-346-248-7799; or
- 1-669-900-6833; or
- 1-253-215-8782; or
- 1-312-626-6799; or
- 1-929-205-6099; or
- 1-301-715-8592

Webinar ID: 929 2115 9488

International numbers available: <https://zoom.us/u/adS3P1gf8k>

Public Comments:

Members of the public who wish to address the Board during the Citizens to Be Heard portion of the meeting may do so by registering to speak online or by phone.

- [CLICK HERE](#) to register online;
- Call **210-380-0942** to register by phone. When registering by phone, registrants may leave a message stating their name, contact information and the subject(s) on which they wish to address the Committee.

Registration to speak opens Tuesday, December 15, 2020 at 9:00 a.m. and ends at 10:00 a.m. on Wednesday, December 16, 2020.

The Committee meeting will begin at 12:00 p.m. on Wednesday, December 16, 2020. Each registrant will be invited to speak in the order of registration.

- Please note that registrants will not receive an individual confirmation notice nor a special link to access the meeting. Registrants are to use the information provided in this notice to access the meeting. (See Accessing the Virtual Meeting.)
- Any registrant who does not timely request to address the Committee will not be allowed to speak. Each person must be available to speak when called or will lose the opportunity to address the Committee.

A recording of this meeting will be made available to the public.

1. **Call to Order**
2. **Announcements**
3. **Citizens to be Heard**

NOTE: Each speaker is allowed a maximum of three minutes to address the VIA Board of Trustees during the Citizens To Be Heard portion of the meeting or prior to the VIA Board's consideration of an item. Speakers are requested to first state their names and any organization(s) they represent.

4. **Approval of September 3, 2020 Committee Meeting Minutes**
5. **Technology and Innovation Updates** – *For information and discussion of the Technology and Innovation Updates:*
 - A. *Virtual Assistant and Passenger Information – For information and discussion regarding the virtual assistant and passenger information projects*
 - B. *VIATrans goCard Update – For information and discussion regarding the VIATrans goCard effort*
6. **Virtual VIATrans Workshop Survey** – *For information and discussion regarding the findings of the VIATrans Virtual Workshop survey*
7. **COVID-19 Reasonable Accommodations** – *For information and discussion regarding the COVID-19 reasonable accommodations procedures*
8. **VIATrans Call Center Information** – *For information and discussion regarding the VIATrans Reservations Call Center*
9. **2021 ATAC Meeting Calendar**

10. ***Legal Briefing**

11. **Adjourn**

NOTE: Whenever open meeting policies provide for a closed session in matters concerning legal advice, real estate, contracts, personnel, or security, the Board may find a closed session to be necessary. For the convenience of the citizens interested in an item preceded by an asterisk (*), notice is given that a closed session is contemplated.