

Benefits For You

NORTHEAST ZONE



EASY

You can tap, call, or click to get going faster with service closer to you.



FASTER

Cut down your travel time with more frequent service and shorter wait times.



SAVINGS

Same low fares and discounts as regular VIA services.



YOUR RIDE IS HERE!

TAP TO BOOK:



Trip Reminders

BE ON TIME

Arrive at your pick-up point at least two minutes before the pick-up window. Upon arriving, your **VIA Link** will wait for one minute.

ACCESSIBILITY

Just like the bus, VIAtrans customers are eligible for **VIA Link** service. You may choose to book a seat for your companion at no additional fare.

BOOK ADDITIONAL SEATS

Book additional seats for small children or up to four other passengers traveling with you.

RIDE WITH A BIKE

Vehicles with bike racks are available upon request.

CALL TO BOOK:
(210) 655-Link [5465]

CLICK TO BOOK:
VIAinfo.net/Link



Fares & Hours of Operation

Ride **VIA Link** and enjoy the same low fares as VIA bus service.

Regular Fare \$1.30 Transfer..... \$0.15

Reduced Fare Info – A VIA Reduced Fare ID or Student ID is required and must be presented when riding in order to pay reduced fares or use discounted passes (children ages 5-13 years old and active-duty U.S. military in uniform are not required to show ID).

Operating Hours – **VIA Link** operates seven days a week from 5:30 a.m. to 9:30 p.m.

All riders are required to pay fare. Cash payments require exact change.

FOR MORE INFO CALL:

GO LINE
(210) 362-2020

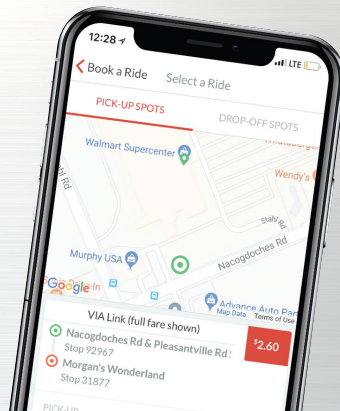
Tap, Call, or Click to
Go Here, There, and
Everywhere!

Learn More
VIAINFO.NET/LINK

VL7.27

What Is VIA Link?

A ride-sharing program that expands your travel options from set bus routes to certified drivers that will be able to take you all over the Northeast Zone, or connect you to VIA bus service going outside of the zone.



GET STARTED

Tap

- Download the **VIA Link** and the **VIA goMobile** app.
- Create an account.



OR

Call

(210) 655-Link
[5465]

OR

Click

VIAInfo.net/Link

VIA LINK TIPS

- You can ride instantly or schedule a ride up to seven days in advance.
- If you are planning a trip that requires a transfer to a VIA bus, be sure to book with enough time to assure you catch your next ride.
- Arrival time provided to you at booking is an estimate. Actual arrival time may vary.

BOOK

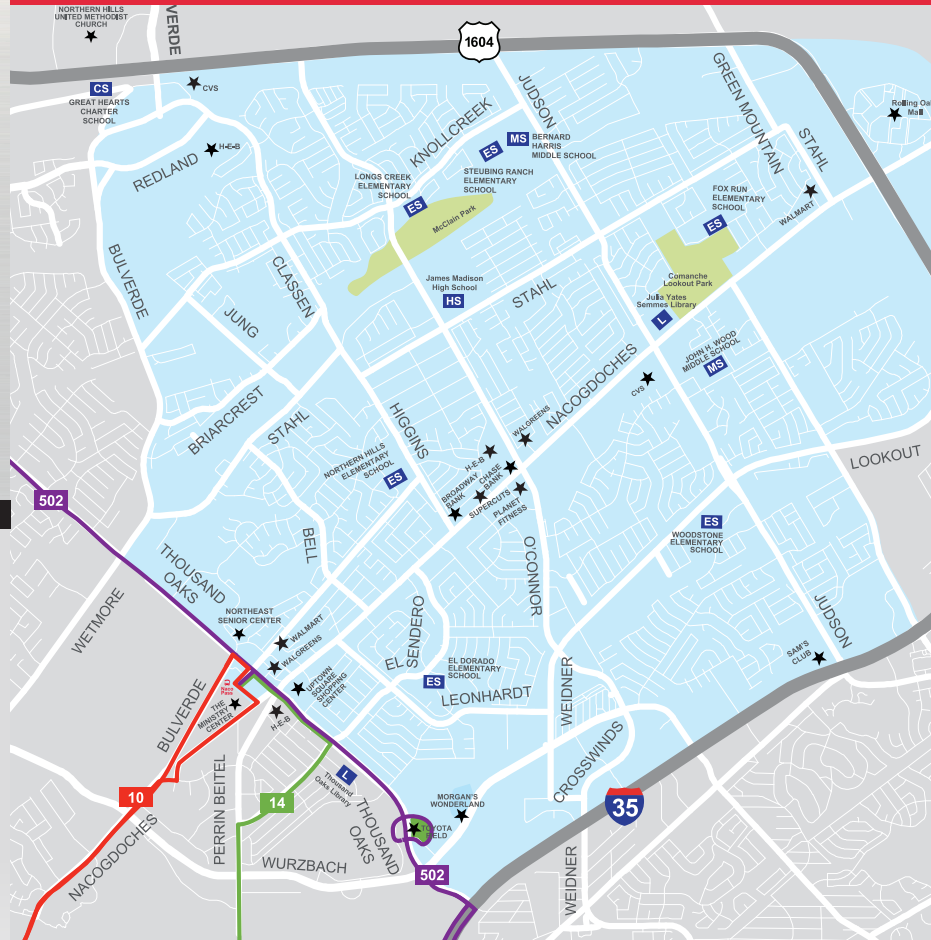


- Open the **VIA Link** app, or visit VIAinfo.net/Link.
- Enter your start and end point.

Call

- Call (210) 655-Link [5465].
- Provide **VIA Link** agent a start and end point.

VIA LINK NORTHEAST ZONE



KEY

- VIA Link Service Zone
- ★ Popular Destinations
- Highways

BUS ROUTES

- Route 10
- Route 14
- Route 502

PAY



- Purchase a ticket on the **VIA goMobile** ticketing app.
- Same fare as the bus.

VIA Transit Pass

- You can also pay your fare with a VIA transit pass.

Cash

- Pay cash just like a bus ride – fare must be paid in exact change.

MEET



- Go to the designated **VIA Link** pick-up point.
- Match the license plate provided in your mobile app.
- If you called to book, the driver will know the pick-up name you provided.
- Your driver may also pick up other passengers to share your ride.

RIDE



- When boarding, show your **VIA goMobile** ticket or transit pass to the driver.
- If you're redeeming a promotional code, your driver will confirm your ticket.

LINK



- Book a **VIA Link** to the Naco Pass transfer point to transfer to bus routes 10, 14 or 502.
- If you're transferring to another VIA service, your **VIA Link** driver will provide you with a transfer pass upon request.