YOUR RIDE IS HERE! Tap, Click or Call to go Here, There and Everywhere!

YOUR RIDE VIA LINK NORTHWEST ZONE

EASY
You can tap, click or call to get going faster with service closer to you.

FASTER
Cut down your travel time with more frequent service and shorter wait times.

SAVINGS
Same low fares and discounts as regular VIA services.

WHAT IS VIA LINK?
VIA Link Northwest is a ride share service that uses accessible vans to connect you all over the Northwest Zone or to VIA bus service to continue your trip outside the zone. Special connections are available at stops on the University of Texas at San Antonio and Northwest Vista College campuses.

TRIP REMINDERS

BE ON TIME
Arrive at your pick-up point at least two minutes before the pick-up window. Upon arriving, your VIA Link will wait for one minute.

BOOK ADDITIONAL SEATS
Book an additional seat for you or up to four other passengers traveling with you.

ACCESSIBILITY
Just like the bus, VIAtrans customers are eligible for VIA Link. Routing services are available to book a trip at no additional cost.

RIDE WITH A BIKE
Vehicles with bike racks are available upon request.

GET STARTED

Top: Download the VIA Link and the VIA goMobile+ apps and create your accounts

Click: VIAinfo.net/Link
Call: (210) 655-LINK [5465]

BOOK

ONLINE OR APP
You can view your start and end point.

Call: (210) 655-LINK [5465]

Book the VIA Link agent a start and end point.

PAY

• Purchase a VIA bus ticket on the VIA goMobile+ ticketing app.
• Same fare as the bus.
• VIA TRANSPORT PASS
• You can also pay with a VIA transit pass.
• Pay cash just like a bus ride—fare must be paid in exact change.

MEET

• Go to the designated VIA Link pick-up point.
• Match the license plate on your mobile app.
• If you called to book, the driver will know the pick-up name you provided.
• Your driver may also pick up other passengers to share your ride.

RIDE

• When boarding, show your VIA Link ticket or transit pass to the driver.
• Confirm your destination within the zone with your driver.
• If you’re rebooking a promotion, your driver will confirm your ticket.

• If you’re transferring to a bus to travel outside the Northwest Zone, you may book a VIA Link to the Northwest Zone, make a stop to connect you all over the UTSA or Northwest Vista College campuses and walk to a bus stop.
• Ask your VIA Link driver for a transfer pass.

TO NORTHWEST

• VIA Link Northwest customers have three options to transfer to a VIA Bus.
• VIA Link Northwest operates seven days a week from 6 a.m. to 9 p.m.

BE ON TIME

• Confirm your destination within the zone with your driver.
• Ride VIA Link and enjoy the same low fares as VIA bus service.

FARES & HOURS OF OPERATIONS
Ride VIA Link and enjoy the same low fares as VIA bus service.

Regular Rate
• $1.30

Reduced Fares
• $0.65

Transfer Fares
• FREE with paid fare

Use Coupon Code NORTHWEST to receive four free Link rides (two round trips)
Expires October 31, 2021

ALL RIDES ARE REQUIRED TO PAY FARE. CASH PAYMENTS REQUIRE EXACT CHANGE.

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