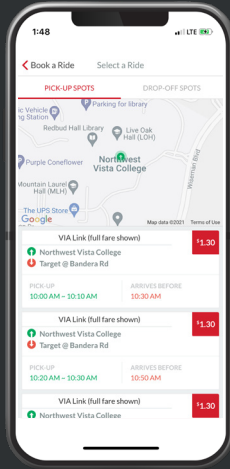


# WHAT IS VIA LINK?



VIA Link Northwest is a ride-sharing service that uses accessible vans to connect you all over the Northwest Zone or to VIA bus service to continue your trip outside the zone. Special connections are available at stops on the University of Texas at San Antonio and Northwest Vista College campuses.

You can book your trip

through the VIA Link mobile app, through the VIA Link website, or by calling VIA Link.

## GET STARTED

Tap: Download the VIA Link and the VIA goMobile+ apps and create your accounts



Click: [VIAInfo.net/Link](http://VIAInfo.net/Link)

Call: (210) 655-LINK [5465]



### VIA LINK TIPS

If you are planning a trip that requires a transfer to a VIA bus, be sure to book enough time to ensure you catch your next ride.

If you're on either the UTSA or Northwest Vista College campus, you may not book trips to travel around the campus.

### BOOK

#### ONLINE OR APP

- Open the **VIA Link app** or visit [VIAInfo.net/Link](http://VIAInfo.net/Link).
- Enter your start and end point.

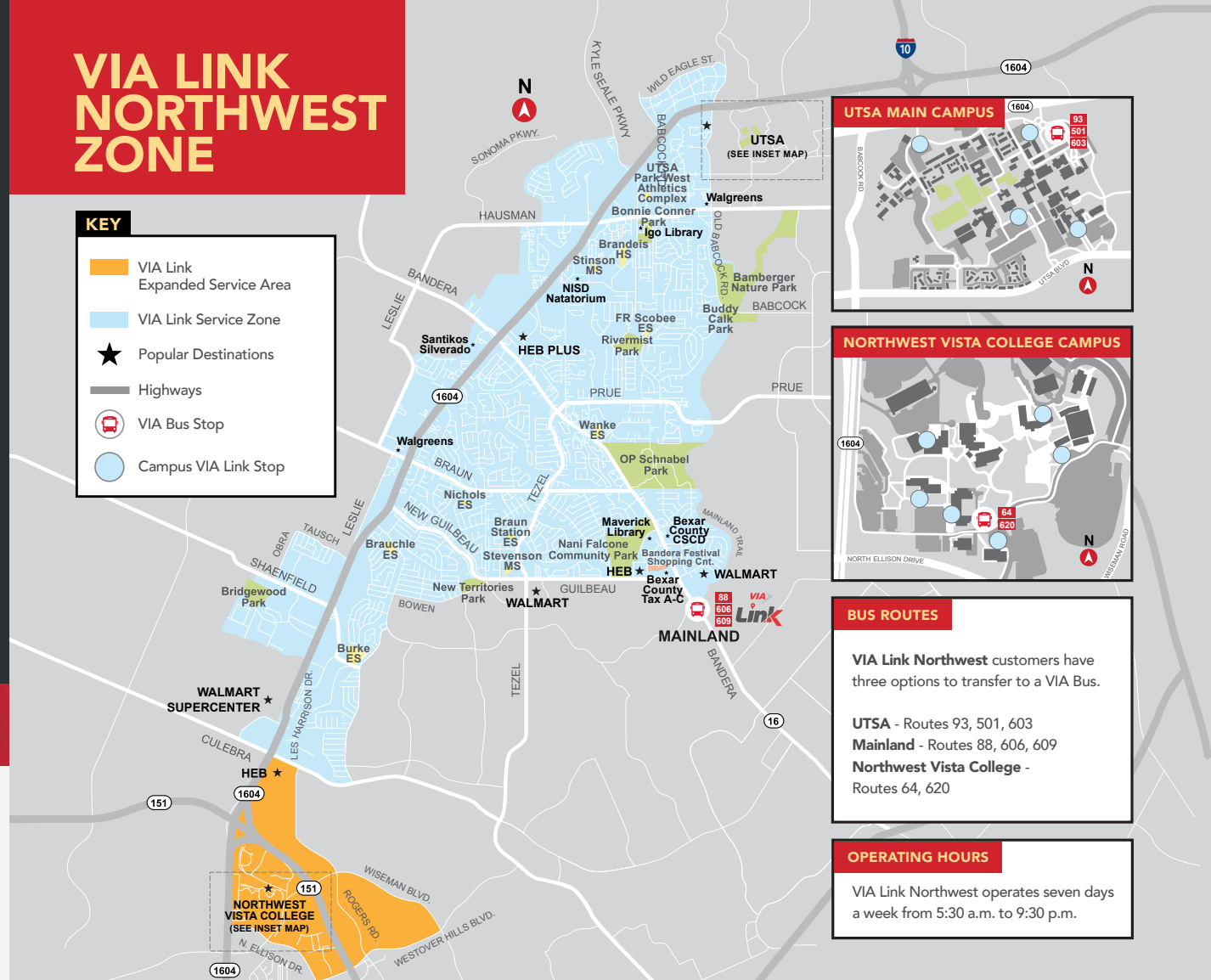
#### CALL

- Call **(210) 655-LINK [5465]**.
- Provide the VIA Link agent a start and end point.

# VIA LINK NORTHWEST ZONE

### KEY

- VIA Link Expanded Service Area
- VIA Link Service Zone
- Popular Destinations
- Highways
- VIA Bus Stop
- Campus VIA Link Stop



### BUS ROUTES

VIA Link Northwest customers have three options to transfer to a VIA Bus.

**UTSA** - Routes 93, 501, 603  
**Mainland** - Routes 88, 606, 609  
**Northwest Vista College** - Routes 64, 620

### OPERATING HOURS

VIA Link Northwest operates seven days a week from 5:30 a.m. to 9:30 p.m.

### PAY

- Purchase a VIA Bus ticket on the **VIA goMobile+** ticketing app.
- Same fare as the bus.

#### VIA TRANSIT PASS

- You can also pay your fare with a VIA transit pass.

#### CASH

- Pay cash just like a bus ride – fare must be paid in exact change.

### MEET

- Go to the designated **VIA Link** pick-up point.
- Match the license plate provided in your mobile app.
- If you called to book, the driver will know the pick-up name you provided.
- Your driver may also pick up other passengers to share your ride.

### RIDE

- When boarding, show your **VIA goMobile+** ticket or transit pass to the driver.
- Confirm your destination within the zone with your driver.
- If you're redeeming a promotional code, your driver will confirm your ticket.

### LINK

- If you're transferring to a bus to travel outside the Northwest Zone, you may book a VIA Link to the Mainland bus stop, or to VIA Link stops on either the UTSA or Northwest Vista College campus and walk to a bus stop.
- Ask your VIA Link driver for a transfer pass.