



VIA TRANSIT POLICE DEPARTMENT

Standard Operating Procedures

Section 100 Mission, Vision, Core Values



Office with Primary Responsibility:	COP	Effective Date:	July 1, 2017
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Office(s) with Secondary Responsibilities:		Number of Pages:	1
Forms Referenced in Procedure:		Related Procedures:	

MISSION

The Mission of a VIA Metropolitan Police Officer is to safeguard the passengers, employees and properties of our transit system.

VISION

Our Vision is to become the premier Transit Police Department dedicated to providing a safe environment for our customers, employees and service providers.

CORE VALUES

Ownership

We are dedicated: To do everything in our power to complete our assignment and duties in a positive, professional manner.

Customer Focused

We are driven: To meet the needs of our citizens, riders and fellow employees.

Collaborative

We are a team: To work as one with all co-workers and partnered agencies so our combined efforts are greater than any individual's.

Creative Value

We are innovative: To look for new effective and efficient ways to change our environment for the better.

Constant Learning

We are always improving: To strive for continuous progress on a path from good to great.