

▽ VIA has implemented enhanced security procedures for the protection of its patrons, representatives and employees, visitors and the public.



Notice and Agenda of the VIA Metropolitan Transit Board of Trustees Regular Meeting
Tuesday, October 24, 2023 at 5:00 p.m.
Eskridge Community Room – 1021 San Pedro, San Antonio, Texas 78212

**STATEMENT TO PUBLIC REGARDING IN PERSON BOARD MEETINGS AND
PUBLIC COMMENT PERIOD FOR OCTOBER 2023 BOARD MEETINGS**

VIA Metropolitan Transit hereby announces that the October 24, 2023, meetings of the VIA Metropolitan Transit and Advanced Transportation District Board of Trustees will be conducted **in person only**.

Public Comments:

Members of the public who wish to address the Board of Trustees during the Citizens to Be Heard portion of a meeting may do so. Each speaker is allowed a maximum of three minutes to address the Board and are requested to first state their name and any organization(s) they represent. **All comments must concern public business or policy over which the Board has supervision and control and shall be addressed to the Board as a body and not to any employee, staff member or audience member.** A speaker may address the Board by using **one** of the following methods:

To Speak in Person

Speakers who wish to address the Board in person must register to speak. In person registration will be held at the VIA Metro Center Board Room, 1021 San Pedro beginning at 4:30 p.m. and ending at 5:00 p.m.

Other guidelines that govern the Citizens to Be Heard process can be found on the VIA website.

Other Ways to Provide Comments to the Board:

To Provide Comments By Voicemail

You may submit comments to the Board by leaving a voicemail. You may do so by calling **(210) 362-2009** and leaving a recorded message as prompted by the system.

Recorded comments will not be played during the meeting. They will be provided to Board members.

To Submit Written Comments By Email

Alternatively, you may submit written comments to the Board via email. Comments should be emailed to **board.comments@viainfo.net**.

Emailed comments will not be read during the meeting. They will be provided to Board members.

A recording of this meeting will be available on the VIA website.

1. **Call to Order**
2. **Moment of Reflection, Pledge of Allegiance**
3. **President/CEO Report**
4. **Citizens to be Heard**

NOTE: Citizens to be Heard in-person sign up will begin at 4:30 p.m. and end at 5:00 p.m. Each speaker is allowed a maximum of three minutes to address the Board during the Citizens To Be Heard period. All comments must concern public business or policy over which the Board has supervision and control and shall be addressed to the Board as a body and not to any employee, staff member or audience member. Speakers are requested to first state their names and any organization(s) they represent.

AGENDA ITEMS FOR REVIEW, CONSIDERATION AND POSSIBLE ACTION:

5. **Consent Agenda**
Items for Approval:
 - A. Approval of September 26, 2023 Board Meeting Minutes
 - B. Farebox Replacement – *To request approval to award a contract for the purchase of fareboxes*
 - C. North Star and Madla Transit Center Restroom Upgrades – *To request approval to award a contract for North Star and Madla Transit Centers restroom upgrades*
 - D. 2023 Board Meeting Holiday Schedule – *For information, discussion and possible action regarding the proposed changes to the 2023 November and December regular Board meeting dates in consideration of holiday schedules*
Informational Reports Presented at Board Work Session:
 - E. Monthly / Quarterly Financial Reports – *To review the quarterly report and the financial results for the month of August 2023*
 - F. Board Activity Requests - *For information and discussion regarding the board activity requests*
 - G. Community Values Campaign – *For information and discussion regarding the Community Values campaign*
 - H. Better Bus Plan Update - *For information and discussion by the VIA Board of Trustees concerning the goals and performance objectives that will be used to guide staff in a system-wide service evaluation and design*
6. **Production and Installation of Navilens Signs** – *For information, discussion, and possible action to award a contract for the production and installation of NaviLens signs*

7. **VIA Hall of Honor Policy**
 - A. Review, discussion, and possible action regarding the VIA Hall of Honor Policy
 - B. Review, discussion, and possible action regarding nominations, including but not limited to Marilyn Jones, for consideration to be inducted into the VIA Hall of Honor pursuant to the adopted VIA Hall of Honor Policy
8. **May 2023 Customer Experience Survey** – *For information and discussion regarding the fifth fixed route Customer Experience Survey conducted by TransPro*
9. ***Legal Briefing**
10. **Adjourn**

NOTE: Whenever open meeting policies provide for a closed session in matters concerning legal advice, real estate, contracts, personnel, or security, the Board may find a closed session to be necessary. For the convenience of the citizens interested in an item preceded by an asterisk (*), notice is given that a closed session is contemplated.

ACCESSIBILITY STATEMENT

The VIA Metro Center (VMC) is wheelchair accessible at the main entrance on San Pedro and is equipped with automatic doors. To request accessible documents or sign language interpretation please call 210-362-2140 at least 48 hours prior to the meeting.

▽ SECURITY

Individuals attending this meeting will be subject to being scanned with a security wand and/or metal detector walk through. You and your property (briefcase, purse, etc.) are subject to being searched.