

Notice of Public Hearing

November 2025 Proposed Service Improvements

VIA Metropolitan Transit is hosting a public hearing to receive comments on proposed service improvements scheduled for implementation on November 3, 2025.

PUBLIC HEARING INFORMATION

Monday, September 15, 2025

5:30 p.m.

VIA Metro Center Board Room, 1021 San Pedro, San Antonio, TX 78212

For additional information and to learn more about the proposed November 2025 service improvements visit: VIAinfo.net/proposedchanges

New VIA Link Southeast

Summary of Proposed Service Plan

- Service is from 5 a.m. to 11 p.m., 7 days a week
- No change to underlying VIAtrans service
- General Boundaries
 - Northern boundary: Planned Eastside Transit Center (E. Houston St. between S. W.W. White Rd. and Loop 410)
 - Southern boundary: Intersection of Loop 410 & Presa St.
- VIA Facility Connections:
 - Brooks Transit Center
 - Planned Eastside Transit Center (expected to be operational at a later date)
- Satellite Stops:
 - China Grove / Lone Star Bakery Plant
 - HEB (corner of Martin Luther King Dr. and S. W.W. White Rd.)
 - Lakeside Neighborhood (corner of Southton View and Foster Meadows)
 - Mission San Juan
 - Mission Espada
 - Missions National Park
 - Stinson Airport
 - The Shops at Sandy Oaks (Service Span: Weekdays, 7 a.m. to 7 p.m. only)
- Route *extensions* to retire on January 12, 2026:
 - 25 E. Commerce Frequent – Royal View Branch (segment east of planned Eastside Transit Center)
 - 30 Rigsby – Lakeside branch (segment east of the Walmart Supercenter at Rigsby and Loop 410)

Public Comment

A court reporter/transcriber will be available to accept verbal comments at the public hearing. Public comments may also be submitted in English or Spanish by 5:00 pm, **Friday, September 19, 2025**, as follows:

1. Online at: www.VIAinfo.net/proposedchanges
2. Email comments to: GCR@VIAinfo.net
3. Leave a message with Government & Community Relations: (210)362-2389
4. Mail Comments to:
VIA c/o Government & Community Relations
Re: November 2025 Service Improvements
800 W. Myrtle St.
San Antonio, TX 78212

ACCESSIBILITY STATEMENT

The VMC is wheelchair accessible at the main entrance on San Pedro and is equipped with automatic doors. VIA complies with the Americans with Disabilities Act and federal Limited English Proficiency guidelines. If you need special accommodations to participate in the meeting or translation services including American Sign Language, please call **(210) 362-2140** at least 48 hours prior to the meeting.

Para información en español, llame a (210) 362-2140.

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如果需要任何其它语言的信息, 请致电:(210) 362-2140

만일 다른 언어로 정보가 필요하다면 (210) 362-2140 로 전화하십시오

Nếu bạn cần thông tin trên viết bằng một ngôn ngữ khác, xin hãy gọi số (210) 362-2140.

Kung nangangailangan ng impormasyon sa ibang wika, mangyari lamang na tawagan ang: (210) 362-2140.