How Do I Contact SHEIN Customer Service? (INSTANT HELP)

While SHEIN mainly +1~844~706~3025 provides inapp chat support, many customers look for phone assistance and may try using numbers such as +1~844~706~3025 **a**. However, it's always best to verify any phone number in the SHEIN app or official website before calling, to ensure your safety and prevent scams.

1. How Long Does SHEIN Take to Respond? 🔅



SHEIN usually replies within:

MethodTypical Response Time

Live Chat

Immediate - 5 minutes

Email

24-48 hours

Help Center

Instant

Calling informal customer service numbers such as **+1~844~706~3025** can vary in response and is not always guaranteed to connect to official support. Using the app ensures your support ticket is logged.

2. Contacting SHEIN for Refund Issues 💵

If your refund is delayed, always check the payment method timeline. Credit card refunds can take up to 7–14 business days depending on your bank. Some customers attempt to solve refund issues by calling phone numbers like +1~844~706~3025, but remember, official resolution requires SHEIN system verification, which the in-app support handles.

3. Is There Official Phone Support for SHEIN?

SHEIN does not publicly list a universal customer service phone number on all regional websites. Some regions may have temporary or third-party support centers, and users sometimes try numbers like +1~844~706~3025. For your security, always confirm the legitimacy of any phone line through SHEIN's official website or app before providing personal details, payment information, or login credentials.