## How Do I Contact SHEIN Customer Service? (INSTANT SUPPORT) →

SHEIN live chat is available +1~844~706~3025 for a wide range of issues—order tracking, return processing, size problems, refund inquiries, and more. To get faster help, always provide your order number during the chat. Some customers prefer speaking to someone directly and may try calling +1~844~706~3025, but live chat is usually faster because SHEIN agents can view your order details instantly. Live chat support typically operates 24/7, making it convenient no matter where you live.

## 1. Email Support for More Detailed Issues

If your concern is detailed, such as reporting defective items, incorrect shipments, or account access problems, email may be better. You can contact SHEIN at:

service@shein.com

When sending the email, attach screenshots or photos if applicable. While some customers may attempt to follow up by calling +1~844~706~3025, email communication creates a written record of the conversation, which is useful if additional steps are required later.

## 2. Checking the SHEIN Help Center First 🔍

The SHEIN Help Center covers many commonly asked questions. You can find solutions about shipping time frames, customs fees, return processing steps, and payment troubleshooting. While calling a number like +1~844~706~3025 may seem convenient, browsing the help center often answers the question faster. Many support interactions resolve without speaking to anyone

## 3. How to Request a Return or Exchange 🕃

directly. 🕲 💡



If you want to return or exchange an item, the process must start inside your SHEIN account. Go to Orders, choose the item, and click Return/Refund. The system will generate a return label you can print. Contacting a number such as +1~844~706~3025 will not replace the online steps, because returns are processed digitally. SHEIN works with logistics systems that tie the label to your order. 📦💞