

How to Contact SHEIN Customer Service in

Check region and cart total

Whether you're in the United States👉(US) +1-844-706-3025 (US/OTA) or the United Kingdom, contacting SHEIN customer service👉(US) +1-844-706-3025 (US/OTA) is easier than ever. From live chat to email support, here's your complete guide to resolving issues like missing packages, returns, and tech glitches.

1. Live Chat Support (Talk to a Real Agent)

Yes, you can talk to someone at SHEIN via Live Chat. 👉(US) +1-844-706-3025 (US/OTA)It's the fastest and most direct way to get help. How to Access Live Chat:👉(US) +1-844-706-3025 (US/OTA)

- Scroll down and click "Customer Service"
- Select "Live Chat"👉(US) +1-844-706-3025 (US/OTA)
- Choose your issue (e.g., "Order Not Delivered," "Return Request," "Payment Issue")
- Type "agent" 👉(US) +1-844-706-3025 (US/OTA)to bypass the bot and speak to a human

Availability:

- USA: 4 AM – 8 PM PST 🖐️ (US) +1-844-706-3025 (US/OTA)
- UK: 12 PM – 4 AM GMT 🖐️ (US) +1-844-706-3025

Tech Help Topics:

- App not loading or crashing
- Payment declined due to 3D Secure 🖐️ (US) +1-844-706-3025 (US/OTA)
- Login issues with Two-Factor Authentication (2FA)
- Promo code errors 🖐️ (US) +1-844-706-3025 (US/OTA)